Technology Protocols

- Respondus LockDown Browser & Respondus Monitor require a Windows or Mac computer or iPad that enables you to install the software. ***Chromebooks and Android tablets cannot be used!***
- Your computer must have a functioning webcam and microphone because you will be recorded during the assessment.
- Be sure your internet connection is stable. It's best if household members remain off the Internet while our ALEKS assessment is in session.
- Before starting the assessment, you will download the ALEKS Respondus LockDown Browser and test your microphone and webcam to make sure they are working. The download link is available within ALEKS. **NOTE:** Other versions of Respondus Lockdown Browser will not work. ***You must download it from the ALEKS PPL link.***
- After installing the ALEKS LockDown Browser, shut down your computer completely and reboot it.
- If you have any difficulty with the LockDown Browser or the webcam setup, ALEKS Student Technical Support is available at https://mhedu.force.com/aleks/s/alekscontactsupport by phone, email, or chat.   ALEKS will provide technical support for the LockDown Browser and if necessary, they will contact Respondus for Monitor assistance.