Transmittal Memo

Date: February 20, 2009

To: Joanne Arhar, Ph.D., Associate Dean

Student Services and Undergraduate Education

Frederick Schroath, Ph.D., Associate Dean

Graduate School of Management

From: Mary Dellmann-Jenkins, Ph.D., Director

School of Family & Consumer Studies

Re: Establish a Combined Degree program: BS in HDFS GNHA concentration and MBA

Summary statement describing the proposed action:

The intent of this proposal is to establish a Combined Degree: B.S. in Human Development & Family Studies with a concentration in Gerontology & Nursing Home Administration (HDFS GNHA) with a Master of Business Administration (MBA). This combined program will enable students to substitute up to 12 hours of selected MBA courses for their undergraduate degree coursework. Additionally, 6 hours of specific MBA requirements will be waved for students completing selected courses. Candidates must: a) complete 90 undergraduate credit hours with a 3.3 GPA, b) receive a better-than-average (determined by test year) score on the Graduate Management Admission Test (GMAT), and c) be accepted into the MBA program to take the graduate-level Business Administration courses.

The course substitutions will be:

- BAD 63037 Accounting for Managerial Action for ACCT 23020 Financial Accounting
- BAD 63038 Accounting for Managerial Action & Evaluation for ACCT 23021 Introduction to Managerial Accounting
- BAD 64158 Leadership & Managerial Assessment for MIS 34165 Dynamics of Leadership
- BAD 64271 Human Resources Management for MIS 34180 HR Management

The courses waived will be:

- BAD 65051 Marketing Management for MKTG 25010 Marketing (with B or higher)
- MBA Elective, 3 credits for GERO 43092/43192 Practicum in Nursing Home Administration I and II

Listing of all curricular/consultative bodies that have approved this action:

- Human Development & Family Studies/Gerontology program area faculty; Dec. 3, 2008
- FCS Curriculum Committee; January, 29, 2009
- FCS FAC; February 2, 2009
- MBA Subcommittee; February 5, 2009
- Business Administration Graduate Council; February 16, 2009

Proposal Summary

Title: A proposal to establish a combined degree Bachelor of Science in Human Development and Family Studies with a concentration in Gerontology and Nursing Home Administration (HDFS-BS-GNHA) and Master of Business Administration (MBA).

Subject Specification: The intent of this proposal is to establish a Combined Degree: BS HDFS GNHA/MBA. This combined program is designed for gerontology students who, upon graduation, want to secure administrative positions in the nursing home industry.

This combined degree would be marketed to qualified baccalaureate HDFS Gerontology and Nursing Home Administration students who have indicated a strong interest in business management education. The combined program would enable students who meet rigid specifications to substitute up to 12 hours of selected MBA courses for their undergraduate degree coursework, and waive an additional 6 hours of a selected MBA requirements for consideration of specific undergraduate courses taken. Following Kent State University and College of Business Administration (BU) practices, candidates must: a) have completed 90 undergraduate credit hours with a 3.3 GPA, b) have received a better-than-average (determined by test year) score on the Graduate Management Admission Test (GMAT), and c) be accepted into the MBA program in order to take the graduate-level Business Administration courses. The application and all supporting documentation must be received by the deadline set by the College of Business Administration Graduate School of Management.

When undergraduate courses are complete (121 Hr.), the BS in HDFS is awarded. Another 36 credits are required to receive the MBA.

Background Information: Currently, the School of Family and Consumer Studies (in the College of Education, Health, and Human Services-EHHS) offers a B.S. in Human Development and Family Studies with 5 concentration options. One of these options is Gerontology with Nursing Home Administration (GNHA). The proposed combined degree program would be an additional option for qualified HDFS students.

The field of long-term care needs a larger pool of competent nursing home administrators (NHAs) who can ensure quality care to their residents while addressing increasingly complex regulatory demands, employee retention challenges, and competitive markets. This concern is being addressed at KSU through the GNHA career path. This program combines interdisciplinary coursework in the field of gerontology and business administration with an 800 hour supervised internship (GERO 43092, GERO 43192). Upon completion of this concentration, students are eligible to sit for the Nursing Home Administrator's Licensure Examination offered by the Ohio Department of Health and administered by the Board of Examiners of Nursing Home Administration (BENHA).

From 2001-2007, 83% of GNHA graduates from KSU have passed the state and national licensure examinations. Although our program is preparing graduates to pass licensure, alumni data suggests that the majority of graduates do not initially secure administrative positions. The proposed combined BS/MBA degree would expedite graduates' entrance

into administrative positions by increasing their business management competencies. Graduates with the combined degree program would also have the competencies to secure higher management positions in long-term care administration, such as Presidents or CEOs. (Please see external letters of endorsement.)

The central goal of the proposed combined program is to encourage qualified students to expedite their progress through undergraduate and graduate curriculum. Facilitating our students' success in both business management and long-term care administration as well as core gerontology coursework will yield graduates who are more competitive in securing administrator positions. There is strong consensus among experts in the field of long-term care (Castle, 2005; Castle & Shugarman, 2005; Singh & Schwab, 2000; 2001) that: (a) there is a current shortage of well-qualified, skilled nursing home administrators; and (b) colleges and universities need to develop programs that will graduate NHAs who can assume upper-management and leadership positions.

Alternatives and Consequences:

Maintain current separate educations and fail to expedite qualified students' success in securing administrative positions in long-term care.

If the Combined MBA-BS in Human Development and Family Studies, Gerontology and Nursing Home Administration concentration is implemented:

- 1. Expedited education of masters prepared nursing home administrators
- 2. Enhanced attractiveness of Kent State University's Gerontology and Nursing Home Administration program
- 3. Slight increase in advising time for students enrolled in combined program.

Specific Recommendation and Justification:

To establish a Combined Degree: BS in HDFS, Gerontology & Nursing Home Administration and Master of Business Administration. The proposed combined program is designed for gerontology students who want to secure administrative positions in the nursing home industry.

Timeline:

The proposal was approved by the Human Development and Family Studies faculty on December 3, 2008; the FCS curriculum committee on January, 29 2009; and the FCS FAC on February 2, 2009. It was approved by the MBA Subcommittee on February 5, 2009 and the Business Administration Graduate Council on February 16, 2009. The proposal will be presented at the EHHS Undergraduate Council on February 20, 2009 and the EPC on March 30, 2009. If approved, this program would be available Spring 2010.

KENT STATE UNIVERSITY CERTIFICATION OF CURRICULUM PROPOSAL

		Preparation Dat	e 24-Nov-08	Curriculum Bulletin
		Effective Date	Spring 2010	Approved by EPC
Department	Family and Consu	ımer Studies		
College	EH - Education, H	lealth and Human	Services	•
Degree	BS - Bachelor of S	Science MBA - I	Master of Busin	ess Administration
Program Name		ee: Bachelor of S		nan Development & Family Studio
Program Code HI	DFS-MS-GNHA-BU-	MBA		
Concentration(s)	Gerontology and	Nursing Home	Administration	Concentration(s) Code(s) GNHA
Proposal	Establish Progra	m		
combined degree	(BS/MBA) requirin	g a total of 157 h	ours. urs? ⊠ Yes	egree programs, establish a
				chment and duplication issues; eacher education licensure):
	her departments, pross Administration	-	•	, , ,
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Department Chair /	School Director / C	ampus Dean		
College Dean				
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Executive Dean of	Regional Campuses	s / Dean of Gradua	ate Studies	
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Roadmap: Human Development & Family Studies - Gerontology and Nursing Home Administration - Combined Bachelor of Science and Master of Business Administration HDFS -GNHA - BS-MBA-BÜ-MBA

College and Graduate School of Education, Health, and Human Services School of Family and Consumer Studies Catalog Year: 2009-2010

Critical requirements are boldface in shaded areas

Course Subject and Title	Credit Hours	Upper Division	Min. Grade	Important Notes
Semester One: [16 Credit Hours]				
Required: minimum 3.3 GPA in undergraduate course	work	A		
ENG 11011 College Writing	3			Fulfills Composition requirement
GERO 14029 Intro to Gerontology	3			CANNOT be used to fulfill LER requirement for Gerontology majors
SOC 12050 Intro to Sociology	3			Fulfills Social Sciences LER requirement Fulfills Domestic Diversity requirement
US 10097 First Year Experience	1	-		
LER Math & Critical Reasoning	3			Visit <u>www.kent.edu/catalog</u> and search "LER" for course lists
LER Humanities-A&S	3			Encourage to fulfill global diversity requirement; visit www.kent.edu/catalog and search "LER" and "diversity" for course lists
Semester Two: [15 Credit Hours]				
		Salate de April de la composition de l La composition de la	Agenta (talia). Talia	
ECON 22060 Principles of Microeconomics	3			Fulfills Additional LER requirement
HDFS 24011 Interpersonal Relationships & Families	3			
NUTR 23511 Science of Human Nutrition	3			Fulfills Basic Sciences LER requirement
PSYC 11762 General Psychology	3			Fulfills Social Sciences LER requirement
LER Humanities-Fine Arts	3			Visit www.kent.edu/catalog and search "LER" for course lists
Semester Three: [17 Credit Hours]				
	:			
BSCI 20020 Biological Structure & Function	5			Fulfills Basic Sciences, lab LER requirement
ENG 21011 College Writing II	3			Fulfills Composition requirement
MKTG 25010 Marketing	3		В	Fulfills MBA Mgmt Core, Mkting requirement (substitute for BAD 65051 Marketing Mgmt)
MIS 24163 Principles of Management	3			
PSYC 21211 Psychology of Adjustment	3			Fulfills Additional LER requirement
Semester Four: [18 Credit Hours]			-	
ENG 20002 Intro to Technical Writing	3		, , , , , , , , , , , , , , , , , , ,	
GERO 44030 Adult Development & Aging	3		· C	Fulfills writing-intensive requirement
HDFS 34031 Cultural Diversity	3	8		
SOC 42879 Aging in Society	3	1		Only offered spring semester
Elective, Major	6			, , , , , , , , , , , , , , , , , , , ,
Semester Five: [18 Credit Hours]		.,		
Students must apply for admission into the MBA program, tak be received by the deadline set by the College of Business Ac http://business.kent.edu/students/grad/instructions.aspx)	e GRE/GM Iministration	AT-for Senion Graduate S	or Year. Ti School of N	he application and all supporting documentation must Management (see application instructions
BSCI 40020 Biology of Aging	3	z		
GERO 44031 Social Policy & Community Resources	3			Only offered fall semester
GERO 44032 Long Term Care Administration	3	•	В	Only offered fall semester
LER Humanities	3			Visit www.kent.edu/catalog and search "LER" for course lists
Elective, Major	6			
			i	



Roadmap: Human Development & Family Studies - Gerontology and Nursing Home Administration - Combined Bachelor of Science and Master of Business Administration

HDFS -GNHA - BS-MBA-BU-MBA

College and Graduate School of Education, Health, and Human Services School of Family and Consumer Studies Catalog Year: 2009-2010

Course Subject and Title	Credit Hours	Upper Division	Min. Grade	Important Notes
Semester Six: [15 Credit Hours]			J	
Students must apply for admission into the MBA program, take be received by the deadline set by the College of Business Adhttp://business.kent.edu/students/grad/instructions.aspx)	GRE/GM ministratio	AT-for Seni n Graduate	or Year. 7 School of	The application and all supporting documentation mus Management (see application instructions
GERO 30656 Psychology of Aging	3	編 .		
NUTR 43521 Food: Diet Modification	2			Only offered spring semester
PHIL 40005 Health Care Ethics	3 .	19		
SOC 42563 Soc of Health & Health Care	3	捌		
SPA16 44130 Communication Disorders of the Aging	2	•		Only offered spring semester
Elective, Major	2			
Semester Seven: [11 Credit Hours]				
*Must have completed 90 undergraduate credit hours, have a (GMAT), and be accepted into the MBA program to take gradu complete (121cr), the BS in HDFS is awarded. Another 36 cre	ate-level o	courses. Wo	rk closely	with your advisor. When undergraduate courses are
GERO 43092 Practicum in NHA I	5			Taken in consecutive semesters with GERO 43192
*BAD 63037 Financial Acctg for Managerial Action	. 3	A		Substitute for ACCT 23020 Intro Financial Accounting
*BAD 64158 Leadership & Managerial Assessment	3	A		Substitute for MIS 34165 Dynamics of Leadership
Semester Eight: [11 Credit Hours]			 	
(GMAT), and be accepted into the MBA program to take gradu (121cr) are complete, the BS in HDFS is awarded. Another 36	ate-level of credits ar	courses. Wo e required to	rk closely o receive N	with your advisor. When undergraduate courses MBA. Taken in consecutive semesters with GERO
GERO 43192 Practicum in NHA II	- 0	•		
*BAD 63038 Acctg for Managerial Action & Evaluation	3	A		43092; Fulfills 3cr of MBA elective requirements Substitution for ACCT 23021 Intro to
				43092; Fulfilis 3cr of MBA elective requirements «
*BAD 63038 Acctg for Managerial Action & Evaluation *BAD 64271 Human Resources Management	3	A		43092; Fulfilis 3cr of MBA elective requirements Substitution for ACCT 23021 Intro to Managerial Accounting
*BAD 63038 Acctg for Managerial Action & Evaluation *BAD 64271 Human Resources Management Summer I [3 Credit Hours]	3	A		43092; Fulfilis 3cr of MBA elective requirements Substitution for ACCT 23021 Intro to Managerial Accounting
*BAD 63038 Acctg for Managerial Action & Evaluation *BAD 64271 Human Resources Management Summer I [3 Credit Hours] Students must maintain a 3.0	3	A		43092; Fulfills 3cr of MBA elective requirements Substitution for ACCT 23021 Intro to Managerial Accounting
*BAD 63038 Acctg for Managerial Action & Evaluation *BAD 64271 Human Resources Management Summer I [3 Credit Hours] Students must maintain a 3.0 *BAD 64005 Statistics for Management Semester Nine [12 Credit Hours]	3	A		43092; Fulfills 3cr of MBA elective requirements Substitution for ACCT 23021 Intro to Managerial Accounting
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*BAD 63038 Acctg for Managerial Action & Evaluation *BAD 64271 Human Resources Management Summer I [3 Credit Hours] Students must maintain a 3.0 *BAD 64005 Statistics for Management Semester Nine [12 Credit Hours] Students must maintain a 3.0 *BAD 64041 Operations Management	3 3	A		43092; Fulfilis 3cr of MBA elective requirements Substitution for ACCT 23021 Intro to Managerial Accounting Substitution for MIS 34180 HR Mgmt
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Roadmap: Human Development & Family Studies - Gerontology and Nursing Home Administration - Combined Bachelor of Science and Master of Business Administration

HDFS -GNHA - BS-MBA-BU-MBA

College and Graduate School of Education, Health, and Human Services School of Family and Consumer Studies

Catalog	Year:	2009-2010	

Graduation	Requirements	Summary				
Total Hours	Upper- Division Hours	Liberal Education Requirements Hours	Diversity Course Global / Domestic	Writing- Intensive	Minim Major GPA	um Overall GPA
157	80	38	1 st semester/SOC 12050	GERO 44030	3.3	3.3

Special Notes for Degree/Major:

Must have completed 90 undergraduate credit hours, have a 3.3 GPA,, a better than average score on the Graduate Management Admission Test (GMAT), and be accepted into the MBA program to take graduate-level courses. Work closely with your advisor. When undergraduate courses are complete (121cr), the BS in HDFS is awarded. Another 36 credits are required to receive MBA.

Liberal Education Requirements (LER)

Students must complete a minimum 36 credit hours of Liberal Education Requirements. Colleges or degree programs may specify certain courses to fulfill the requirements. Courses in the students' major field will not count toward the completion of any LER. Honors equivalents shall satisfy the LER. None of the courses on the LER list may be taken with a pass/fail grade.

Diversity Course Requirement

Students must complete a two-course diversity requirement, consisting of one with a domestic focus and one with a global focus. One course must be come from the LER and cannot be in the student's major. The second course may be taken as a second LER; or within a major or minor; or as a general elective; or, with dean's approval, by completing one semester of study in another country.

Writing-Intensive Course Requirement

Students must complete a one-course writing-intensive requirement in their major and earn minimum C (2.00) grade.

Upper-Division Requirement

In general, baccalaureate programs require the successful completion of at least 39 upper-division (numbered 30000 to 49999) credit hours of coursework. Programs in the College of Arts and Sciences require a minimum of 42 hours of upper-division coursework.

KENT STATE	UNIVERSITY, COLLEGE OF
EDUCATION.	HEALTH, AND HUMAN SERVICES

Gerontology NHA/Business Administration BS-HDFS-GNHA/MBA [????]

157 CY 2009

Name:				Catalog Y	ear:	
Banner ID:		•		Date:		•
	Please Note: Th	is requirement sheet will become void unless 12 hours	of cred	it at Kent Sta	ate Univers	ity have been earned in a two-year period.
		Preserve this sheet. It is your only assure				equirements.
* 763	10007	General Course		•	,	
US	10097	First Year Experience FLASH Point	i	Basic Sc		
Composition				BSCI		
ENG	11011	College Writing I		NUTE		
ENG	21011	College Writing II	. 3			Fine Arts
Mathematic						n LER Humanities & Fine Arts. One must be
Choose		ER Mathematics & Critical Reasoning	2	-		iences and one must be a fine arts course.
Social Scien	205		3		Reverse)	2
PSYC	11762	General Psychology	2	(A&S)	3
SOC	12050	Introduction to Sociology		Choos	o ONE 6	rom LER Fine Arts
Additional	12030	infloudction to sociology		Choos	se ONE ji	
PSYC	21211	Psychology of Adjustment	3	English l	Requirer	nont
ECON	22060	Principles of Microeconomics		ENG		DO2 Intro to Technical Writing
		met? Global Domestic		2.10		Joseph Million William Million J
Diversity it		ourse Work (107 Hours) A minimum 3.3	CPA.	or hetter	is requir	od in all major coursework
Core Course			OI A	or petter	is requir	eum an major coursework
BSCI			3	GERO	44031	Social Policy/Comm Resources (44030) 3
GER	1 14 1 13555		3	HDFS	34031	
GER		· · · · · · · · · · · · · · · · · · ·	3	SOC	42879	Cultural Diversity 3 Aging in Society 3
w GER			3			
		e Work (13 hours)				
HDFS			3	SOC	42563	Sociology of Health & Health Care 3
NUTI	化二二二十二二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二		2	SPA	44130	Comm Disorders of the Aging 2
PHIL			3			
Major Elect	ives (14 hou	rs) Choose 14 hours				
GERO	O 41095	Special Topics in Gerontology (1-3	3)	IHS	44010	Research Des Stat. Meth. Health (3)
HDFS	s 44021		article and a second	JMC	28001	Principles of Public Relations (3)
HDFS	3 44023	Building Family Strengths (3))	M&IS	24053	Intro to Computer Applications (3)
HDFS	44031	Intergenerational Family Caregiving (2))	PSYC	21621	Quantitative Methods in Psyc (3)
HDFS	s 44032	and the state of the control of the)	RPTM	36010	Rec, Leisure, & Aging (waive prereq) (3)
HED	42041			SOC	42010	Death and Dying (3)
			l by St			nsing for Nursing Home Admin (31 hours)
BAD	63037	그 그 사이 내가 되었다면 되었어요. 하게 되었다면 되면 이 경험을 모양하는 모양하다.	3	GERO	43092	Practicum Nursing Home Admin I 5
BAD	63038		3	GERO	43192	Practicum in Nursing Home Admin II 5
BAD		Leadership & Mgrl Assessment	3	GERO	44032	Long-Term Care Admin 3
BAD	64271	Human Resource Management	3	MIS	24163	Principles of Management 3
			MAGN	MKTG	25010	Marketing 3
		inistration Requirements (36 hours)				
BAD	64005	요즘 가는 사람들은 그리지 않는 사람들은 사람들이 되면 위우를 가입하고 있다면 모든 사람들은 사람들이 없다.	3	BAD	66061	Financial Management I 3
BAD	64041		3	ECON	62021	Bus Conditions Analysis & Pub Policy 3
BAD	64042		3	ECON	62022	Managerial Economics 3
BAD	64185		3			tive, graduate level 3
BAD	66050	Legal & Ethical Enviro of Mgmt Dec	3	Elective	graduate	e level (ECON 62010 suggested) 9
		nent sheet and professional requirements with a			tal Hours	Completed
advisor and as:	sume responsi	bility for remaining informed and completing m	ıy prog	ram.	Hours Ne	eded:
					General	Coursework
					Core Co	oursework
Student Signat	ure:			%	Interdis	Coursework
						oursework
Advisor's Sign	nature					equirements
						Flactives
universal alaba 1	sk adalas	•			Total for I	
www.ehhs.kei	11.000/088				rotat 10F I	Degree

BS Gerontology /MBA Program Sample schedule

Fall	Spring	Summer
Senior year (BS/MBA)	Senior year (B S/MBA)	MBA
BAD 63037 Fin Acct BAD 64158 Leadership	BAD 63038 Mgr Acct BAD 64271 HR Mgmt	BAD 64005 Statistics
BAD 64005 Statistics	BAD 64005 Statistics	
6 hrs	6 hrs	3 hrs
MBA – 5 th year	MBA	MBA
BAD 64042 MIS	BAD 66050 Law	BAD 65184 Intl Bus
ECON 62021 Bus Cond	BAD 64185 Strategy	Elective
ECON 62010 Survey Econ	ECON 62022 Mgr Econ	Elective
BAD 64041 Ops Mgmt	BAD 66061 Finance	BAD 64041 Ops. Mgmt.
Elective	·	
12 hrs.	12 hrs	9 hrs.
		Total: 48 hours
 Assumptions: MKTG 25010 taken Undergraduate internship approved for elective 		
Tor ciccure		
		·
· ·	·	

MBA PROGRAM REQUIREMENTS (AS OF FALL 2002) PROGRAM SHEET

FOR: Combined degree, BS Gerontology/MBA

I.	<u>Ba</u>	ckground Information				•	•		
	A.	Student's prior college/university	experience(s):						
		Undergraduate degree & major: _		College/University:					
		Graduate degree and field:		College/University:					
	В.	If a business undergraduate major,	is program AACSB-accre	edited? Yes	No	·			
	C.	Proficiency – Quantitative Skills: (see page 3)	Required	Waived					
	D.	Proficiency – Computer Skills:	Recommended	Waived	· · · · · · · · · · · · · · · · · · ·				
II.	Ma	inagement Core				·			
				Hours	Waived*	Term	Grade		
Ac	cou	nting:				Ø 6 8 8 9 9.			
	ВА	AD 63037 Financial Accounting For	Managerial Action	3		Senior			
	BA	D 63038 Accounting For Manager	ial Action & Evaluation	3		Senior			
Co	mpt	uters:							
	ВА	D 64042 Management Information	Systems	3		MBA			
Ec	onoi	mics:					•		
	EC	ON 62021 Business Conditions An	alysis & Public Policy	3		MBA			
	EC	ON 62022 Managerial Economics		3	***************************************	MBA			
Fin	anc	e:							
	ВА	D 66061 Financial Management I		3	-	MBA			
Hu	mai	n Resources Management:							
	ВА	D 64271 Human Resources Manag	ement	3		Senior			
Ma	rke	ting:							
	ВА	.D 65051 Marketing Management –	-MKTG 25010	3	Waived	Soph?			
Op	erat	tions:							
	BA	D 64041 Operations Management		3		MBA			
Sta	tisti	es:							
	ВА	D 64005 Statistics For Managemen	t	3		Senior			
				***************************************	V	/MBA			
		SUBTOTAL CO	re Courses	30 27	i.				

III. Executiv	<u>ve Modules</u> (su	ggested to be taken within th	ne first 12 hour	rs of student		
				Hours	Term Taken	Grade
BAD 64158	includes man team building	nd Managerial Assessment— aging cultural diversity, TQM, project management,			/ 20 Se 17 Se	
•	among other	and communication skills, topics		3	Senior	
D 4 D 66050	· ·	•				
BAD 66050		d Ethical Environment of Decisions—includes social				
	obligations of	business and legal		3	MBA	
	regulatory co	nsiderations		3	MIDA	
	SUBTOTA	L, Executive Modules		6		
•	,			Hours	Term Taken	Grade
IV. Integrative	e Management	Course: egy or approved substitution				. ·
	number selected					
				. 3		
				. *		
V. Internation To be select		s in international concentration.				
Course nur	mber selected	Course title selected		Hours	Term Taken	Grade
BATTA-MA TOTAL TOT			***************************************	3	MBA	
consist of a min International el but its use in the elective hours i	oursue a concent nimum of at leas lective may be unis manner will reneeded (12). See	ration. A concentration will at 12 credit hours. sed as part of a concentration, not reduce the total number of e policy for students in a may be as few as six hours.	9 - 12 hours		Term	
Course No.		Course Title		Hours	Taken	Grade
		Undergraduate Internship		Waived	Senior	
	***************************************	ECON 62010 Survey of Econ of	or Elective		MBA	· · · · · · · · · · · · · · · · · · ·
		Elective			MBA	***************************************
		Elective		******	MBA	
			Name:			

MBA PROGRAM SUMMARY

Maximum hours: 54 Hours

Minimum Hours: 39 Hours 27 (9 taken as senior, 18 taken in 5th year as MBA) Core Courses (30 Hours) 6 (3 taken as senior, 3 taken in 5th year as MBA) Executive Modules (6 hours) 3 (3 taken in 5th year as MBA) Integrative Management Course (3 hours) 3 (3 taken in 5th year as MBA) International elective (3 hours) 9-12 (3 as undergraduate internship, 9 taken in 5th year as MBA) Other electives (12 hours)* **TOTAL MBA PROGRAM** 48 - 51 (if no undergraduate internship taken) Proficiency Work Required: **Computer Proficiency** may be recommended Based on our review, it appears that you may be lacking proficiency in computer software usage. MBA students are expected to know how to use the internet, along with Microsoft Word, Excel, and Powerpoint. If you are not proficient in these areas, we recommend that you take a preparatory computer workshop. Proficiency computer workshops will not count toward program hour requirements. Quantitative Proficiency (3) if needed, is a 3 hour elective ECON 62010, Survey of Economics - Covers basic algebraic and elementary calculus concepts. This course counts toward the MBA program as a 3 credit hour elective. A student has the option of taking a quantitative proficiency test to try to waive out of the Survey of Economics course. Please contact the Graduate School of Management to schedule an appointment. Additional Notes: *Every student needs at least six (6) hours of elective courses and those with a non-business undergraduate degree need 12. A minimum of twelve (12) hours is required for a concentration. If a student's program falls below the 39-hour program minimum, he/she will make up the hours through added elective coursework. Core courses from which a student is waived may NOT be taken as electives. Signature: GSM Adviser



January 22, 2009

Dr. Mary Dellmann-Jenkins Director, School of Family and Consumer Studies 100 Nixson hall Kent State University Kent, OH 44242

Dear Dr. Dellmann-Jenkins,

I am writing in support of the recommended dual degree program that combines the Bachelor of Science degree (in Human Development & Family Studies/concentration in Nursing Home Administration) with a Master of Business Administration.

As a professional, with over twenty years of business and health care experience, I see the need to enhance this educational curriculum. By combining these two distinct disciplines the young professional will be better prepared to "lead" in this increasingly complex field of aging.

Our country is preparing to experience a "wave" of aging adults whose numbers will begin growing exponentially while provider organizations are simultaneously being challenged to find qualified leaders. The added Business Administration components (of an MBA) will significantly improve the preparedness of our young professionals.

As this proposal is reviewed, I would like to emphasize one final thought: Our students (and soon to be young professionals) will be charged with the responsibility to lead organizations whose sole purpose is the well-being of our older adults. It is for these reasons that I enthusiastically support the proposed dual Bachelor of Science/Master of Business Administration degree program.

Sincerely.

lay Dettorre President

JAY DETTORRE

3001 Quail Ridge Akron, OH 44319

Residence: 330/644-8454

Business: 330/721-3271

EXECUTIVE MANAGEMENT PRESIDENT/C.E.O.

PROFILE:

- Skilled in strategic planning and goal setting, proficient in early problem identification with experience in achieving desired results.
- > Comprehensive experience in recruiting, training and motivating high-performance teams; established in the utilization of a team-approach.
- > Conversant with emerging industry trends affecting the current and future needs in healthcare; proven ability to provide quality services, and maintain a high level of resident satisfaction.
- > Extensive knowledge in the development and implementation of an operating budget, achieving positive results.

CAREER BACKGROUND

Western Reserve Masonic Community, Medina, OH

2002-present

President

Responsible the overall operation of the organization including, and not limited to, future initiatives, board relationships, community relationships and strategic planning.

- Successful development of strong operational team.
- Successful turn-around of a formerly distressed CCRC.
- Reduced operating loss by 50% within a 4 year period.
- Maintained an annual "controllable" employee turnover of 13%.

Rockynol Retirement Community, Akron, OH

Administrator

Responsible for the management of the day-to-day operations of Rockynol Retirement Community. We serve 273 resident with a team of 245 employees. Accomplishments include:

- Proven fiscal management of the operational and capital budgets.
- The maintenance of an excellent survey history, while providing high levels of confirmed resident satisfaction.
- Served as a member of the "Hospitality Action Team" responsible for the development of the Hospitality initiative for Ohio Presbyterian Retirement Services.
- Continued enhancement of our Wellness philosophy throughout all levels of care.

CAREER BACKGROUND, CONTINUED

<u>Vencor Corporation</u>, Akron, OH Assistant Administrator

1992-1993

Bridgepark Rehabilitation Center is a 175-bed nursing facility. Responsible for the day-to-day operations, serving 170 residents with a team of 125 employees. Accomplishments include:

- Successful implementation of care standards through our Continuous Quality Improvement Process.
- Measurable improvement in the area of resident care.

Administrator-in-Training

1991-1992

Relocated to Akron, Ohio, and completed the requirements to become a Licensed Nursing Home Administrator. My A.I.T. was completed at Heather Knoll Nursing Center located in Tallmadge, Ohio. Prior to beginning my A.I.T., I consulted privately for an independent retirement community.

General Manager

Served the corporation in a variety of managerial positions culminating with the promotion to General Manager. Accomplishments include:

- Successful opening of 476-unit independent retirement community.
- Proven fiscal management of the operational budget.
- Established, and maintained, confirmed high levels of resident satisfaction.

<u>Hvatt Hotels and Resorts International</u>, Columbus, OH Front Office Manager

1984-1988

Formally trained within the hospitality industry through various employment opportunities. Demonstrated successful management skill in a 266-room "Suite" and a 631-room "Convention" hotel.

RELATED EXPERIENCE:

Current Lecturer/Adjunct Faculty: Core of Knowledge
The Ohio State University

Current Member: Advisory Board Member, Core of Knowledge, The Ohio State University

Current Member: Regional Convener for Northeast Ohio, A.O.P.H.A.

Former Presenter: Development/Implementation of Hospitality Initiative A.O.P.H.A.

Former Presenter: Quality Indicators A.O.P.H.A.

Former Member: Healthcare Committee A.O.P.H.A.

Former Member: Board of Directors, Red Cross, Medina Chapter

LICENSE:

Licensed Nursing Home Administrator, #3979 State of Ohio

EDUCATION:

The Ohio State University, Columbus, OH
Bachelor of Science Degree: Consumer Economics

To Whom It May Concern:

As a former Kent State graduate and a long-term care professional, I fully support the proposed combined degree of BS in HDFS, Gerontology & Nursing Home Administration and Master of Business Administration.

In today's long term care industry, the role of nursing home administrator has grown increasingly challenging. Not only are administrators expected to understand nursing home regulations, but they are also responsible for the overall quality of care, business development, and management of financials and "bottom-line" expectations. Too often we find that administrators are overwhelmed by the combination of these responsibilities and are not equipped to handle these fast-paced challenges, and this has resulted in a high rate of turnover in our industry. The proposed combined degree at Kent State helps address this issue. Not only will the student be exposed to theory and textbook understanding of long-term care, but they will also get to experience, "hands-on," how a nursing home really operates, and the everyday challenges that are faced. More importantly, the MBA portion of the program will enable the student to better understand the business of nursing homes, including marketing and financial statement analysis, which can be just as valuable as understanding the actual operations of a long-term care facility.

It is my opinion that a graduate from your proposed program would present as a higher caliber candidate in the long-term care industry. In fact, many corporations are reevaluating their hiring criteria to include a Masters degree when experience is lacking, and this would give a graduate from your program a distinct advantage over other candidates.

Sincerely,

Terry Holecek, District Director of Operations Ohio Kindred Healthcare 614-891-6874 – Office 614-891-7082 - Fax ttholecek@aol.com

614-985-5960

CAREER PROFILE

- Seventeen years of experience working in the long-term care industry, including regional multifacility management, administration of facility operations, sales and marketing development, and long-term care consulting.
- Results-oriented and decisive leader with proven ability to improve P&L performance through delivery of quality resident care, staff education, business development, and operating efficiencies.
- Excellent interpersonal, communications and team-building skills.

PROFESSIONAL EXPERIENCE

KINDRED HEALTHCARE, INC. - Columbus, Ohio

2005-present

Director of Operations, Ohio District

Responsible for the overall operational budget and performance outcomes for 13 skilled nursing facilities throughout Ohio, including the management of a 12 member district consulting team.

- Identified new business opportunities in the Cleveland market resulting in the acquisition of a skilled nursing and assisted living campuses in that market.
- Successfully managed the transition process for acquired campus through implementation of company policies and procedures.
- Initiated and implemented collaborative efforts with Kindred hospital division in the Cleveland market resulting in increased ADC.

NEW AGE HEALTHCARE PARTNERS, INC. – Kent, Ohio

2003-2005

Partner and Vice-President

Created a start-up healthcare company consisting of two divisions: *consulting*, which provided healthcare consulting services to nursing homes and also conducted NAB-approved continuing education seminars for long-term care professionals; and *homecare*, which provided non-medical homecare services to seniors.

- Directly responsible for the healthcare consulting division, specializing in interim turn-around management, recruitment and training of key facility managers, staff stabilization, survey management, census development and enhancement of operating efficiencies.
- Developed and presented customized seminar and training programs; topics included resident abuse, customer service, and sales and marketing development.
- Presented executive training seminars at the 2004 and 2005 Ohio Healthcare Association's Annual Convention.
- Responsible for all aspects of the company operations, including strategic planning, business development, employee hiring and training, and community relations.

TANDOM REGIONAL MANAGEMENT OF OHIO, INC. – Wadsworth, Ohio Regional Vice President of Operations

2001-2003

Responsible for the overall operational budget and performance outcomes of eight skilled nursing facilities and one assisted living in Ohio. Responsibilities included hiring administrators, training and evaluating employees, determining and communicating regional business objectives and strategies, prioritizing objectives, building strategic alliances between business units, and day-to-day supervision of consultant team.

• Lead and managed a regional consultant team consisting of nursing home administrators, nurse consultant, MDS nurse consultant, dietician and financial consultants.

Terrence M. Holecek

TANDOM REGIONAL MANAGEMENT OF OHIO, INC. (cont'd)

- Improved Medicare occupancy region-wide by 50% and increased revenue performance through case mix efficiencies and improved resident outcomes.
- Successfully managed the acquisition of three skilled nursing facilities by building and strengthening
 internal support systems, building collaboration, and teamwork within consulting team, determining
 business objectives and appropriate execution, and implementation of company policies and
 procedures.

BEVERLY HEALTHCARE, INC. - Northeast Ohio

1991-1997 and 1998-2001

Executive Director

Served as nursing home administrator for various facilities within the organization, progressing to increased levels of responsibility. Operational experience ranges from a 40-bed long-term care facility to a 202-bed, multi-facility campus.

- Consistently a solid performer in exceeding financial goals and other operational objectives such was increased occupancy and reduced employee turnover.
- Repeatedly met and exceeded key clinical indicators for quality resident care through internal quality assurance programs and state survey outcomes.
- Increased both employee and resident satisfaction through recognition programs, staff training and family education.
- Obtained Medicare certification and developed the related internal support systems.

Regional Group Sales and Marketing Manager – NC/SC/VA Region

Managed three Area Account Executives in addition to the Directors of Admissions for 19 long-term care facilities with the responsibility of increasing referral base, occupancy and market penetration.

- Provided extensive training and support to facility department managers, focusing on customer service and referral development.
- Developed and implemented facility-specific sales and marketing plans to assist facilities in achieving regional wide growth objectives.
- Coordinated sales and marketing efforts with consultant tea to meet area's performance plan.

NCS HEALTHCARE - Cleveland, OH

1997-1998

Area Account Executive

Sold clinical/financial software, pharmacy, and ancillary services to long-term care facilities.

- Enhanced customer awareness of ancillary and software product lines through presentations, demonstrations and pharmacy tours.
- Received sales award for increased product utilization in sales territory.

EDUCATION AND CERTIFICATIONS

KENT STATE UNIVERSITY - Kent, OH

Bachelor of Arts in Gerontology Masters of Arts in Gerontology

1991 2004

LNHA, State of Ohio

PUBLICATIONS

"Exploring the Influence of the Regulatory Survey Process on Nursing Home Administrator Job Satisfaction and Job Seeking." Holecek et al., *Journal of Applied Gerontology (online)*, August 2008.

Changing Lives ... Building Futures

DATE:

January 21, 2009

TO:

Mary Dellmann-Jenkins, Ph.D.

Director, School of Family and Consumer Studies

Kent State University

FROM:

Donna Alexander, LNHA, MBA

Project Director, ECHO-Grant Stark State College of Technology

SUBJECT:

CONTRACTOR CONTRACTOR CONTRACTOR

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Endorsement of Dual Degree: BS HDFS GNHA/MBA

As the field of Long Term Care Administration and Gerontology continues to increase in complexity due to ever changing interpretations of federal, state, and local regulations and changes in reimbursement, it is important for the student, as a product of the program, to be better prepared than ever to meet these ever changing needs. The challenges at times can appear overwhelming. With a better prepared student in all aspects of the field, the student will be better equipped to handle these changes and become successful in the field.

Long Term Care and Gerontology is a business. And where it is vitally important to become well versed/educated in all aspects of Gerontology and LTC Administration, an important component to predicting success in the field is the ability to run a business. By adding skills to the program that will develop a student's ability to manage a business, the program would enhance the student's competitive edge in the field. While working in the field of LTC Administration, I reached a point where I found it important to pursue a Masters Degree to remain competitive.

For the reasons stated, as a Licensed Nursing Home Administrator who went the route of pursuing and achieving my Masters in Business Administration, I am a firm believer that this tract suits the needs in the field as well as any other Masters program.

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Donna Alexander, NHA, MBA

6390 St. Augustine Dr., NW Canton, OH 44718

Email: <u>cleve1998@aol.com</u> 330-498-8477 (home) 216-978-8572 (cell)

Professional History

Project Director, ECHO Grant, Stark State College of Technology, 2008-present

- Responsible for \$2M Department of Labor, Employment and Training Community Based Job Training Grant
- Expanding Capacity in Healthcare Occupations Grant Director's duties include expanding clinical sites, developing new healthcare programs, creating community partner relationships, requisitioning equipment and supplies, hiring staff and faculty, and managing total budget

Instructor: Kent State University, 2008-present

- Long-Term Care Administration course
- AIT (Administrator-in-Training) course

Vice President of Operations/Administrator: The Village at St. Edward, 2002 –2007

- Successful operation of CCRC 230+ older adult retirement community, to include independent living, assisted living and nursing care
- Positive regulatory compliance Ohio Department of Health and JCAHO as evidenced by no substandard citations from ODH, four deficiency free RCF surveys (2004, 2005, 2006, 2007) and compliant JCAHO survey
- Efficient management of 8 departments as evidenced by financial & budget achievement
- Effective human resource management of eight direct reports and almost 200 employees as evidenced by no turnover of department heads hired in last two years with no unionization
- Oversight of contract reviews for therapy, lab, pharmacy, and all other outside vendors to include annual customer satisfaction surveys and follow-up of survey items not meeting company standards
- Successful construction, renovation and remodel management and oversight that resulted in a new nurse office and serving pantry in RCF and a complete remodel of a 40+ year old nursing home

Regional Director of Operations: Extendicare Health Services, Inc., Raintree Healthcare, 1999-2001

- Direct responsibility for annual revenues of \$38M
- Oversight of subacute, skilled nursing, and assisted living facilities
- Marketing and business development
- Cost control skills and expense reduction abilities utilized to achieve annual net operating incomes
- Attracted talent to successfully operate facilities and retained current talent that led to a decrease in turnover in my region
- Responsible for a team of 21 members, and 7 direct reports each having more than 100 employees at each location.

Administrator, Mobile Administrator, Executive Director: Integrated Health Services, Inc., Horizon Healthcare (acquired by IHS). 1994-1999

- Direct responsibility for over 100 employees at each business unit
- Marketing focus to achieve census budgets
- Achieved facility goals at each location, to include net operating income, census, reduction in accounts receivable and reduction in employee turnover
- Special focus on regulatory compliance as evidenced by no substandard surveys, no substantiated complaints
- Two consecutive Ohio Department of Health Deficiency Free surveys-1995/96
- Renovation management and oversight at three locations
- Nursing Home Administrator of the Year Award, 1995
- Excellence Awards in Housekeeping, Accounts Receivable, & Cost Control

Achievements/Accomplishments:

- Licensed an independent living apartment building for assisted living
- Managed construction for renovation of forty two year old nursing home, to include relocating on campus 100 residents during construction
- Successfully organized, planned and hosted 2006 Annual Reverse Raffle only fund raiser held each year raised goal of \$25k+
- Earned awards for cost control, housekeeping, and administrator of the year during first two years in business
- Achieved two deficiency free SNF surveys and four deficiency free RCF surveys from ODH
- Earned Bachelor's degree in 7 semesters while working at an accounting firm and volunteering at Hudson local schools
- Graduated Summa cum laude from Kent State University
- Passed Social Worker and Nursing Home Administrator exams in Ohio
- Passed Nursing Home Administrator exams in Nebraska, Michigan, and Iowa
- Earned Master's degree in two years while working full time

Volunteer Experience

- Mercy Medical, patient information/hospitality desk current
- Arthritis Foundation
- Alzheimer's Association
- Hudson School System
- Poway School System
- First Assembly of God Preschool

Education

Bachelor of Arts – Gerontology/Long Term Care Administration Kent State University, Summa cum Laude, May 1992

> Masters of Business Administration Ashland University, December 2004



800 South 15th Street Sebring, Ohio 44672-2050 330-938-6126

January 20, 2009

Ms. Mary Dellman-Jenkins Family & Consumer Studies Kent State University Kent, OH 44242

Dear Ms. Dellman-Jenkins:

As Executive Director of a Continuing Care Retirement Community serving almost 700 senior adults, I was very pleased to see the information that you sent about the new academic program that has been proposed. A Bachelor of Science in Gerontology with a Long Term Care Administration focus will provide an excellent educational basis for preparing leaders in our industry. The link to a graduate degree in Business would be icing on the cake. Students completing the program you have described will be highly sought after in filling the upper management positions in senior services organizations. Considering the demographics, there is concern in our industry that we will not have enough qualified leaders to keep up with the demand as the population ages over the next decade. Creating an educational opportunity like this will help to meet our needs and I fully support your efforts.

Best wishes as you move forward with the development of this program.

Sincerely,

Philip Braisted
Executive Director

PHILIP BRAISTED

800 Oakwood Drive Alliance, OH 44601 Home: (330) 823-2051

Work: (330) 938-7899

EDUCATIONAL BACKGROUND

- Master of Business Administration 1983 Kent State University Kent, Ohio
- Master of Education Educational Psychology 1978 Edinboro State University Edinboro PA
- Bachelor of Science Psychology 1975 Houghton College Houghton, NY
- Licensed Nursing Home Administrator State of Ohio since 1984

PROFESSIONAL HIGHLIGHTS

COPELAND OAKS RETIREMENT COMMUNITY 800 S. 15th St., Sebring, OH 44672 Executive Director 2002 – present

Oversight responsibilities for Continuing Care Retirement Community consisting of 136 Independent Villa Homes, 255 Independent Apartments, 28 Assisted Living Units, and 198 Skilled Nursing Units. Copeland Oaks is home to approximately 700 Residents and employs more than 470 individuals. Responsibilities include strategic planning and organizational development, financial planning and budgeting, marketing and public relations, human resource development, Resident relations, and program development.

OHIO PRESBYTERIAN RETIREMENT COMMUNITIES

Breckenridge Village 36855 Ridge Road Willoughby, OH 44094 Executive Director 1999 – 2002 Administrator 1987 – 1999

Responsible for oversight of daily operations providing services to approximately 600 Residents of Independent Living, Assisted Living, Special Care, and Skilled Nursing Facility, and services to more than 1000 individuals through Community Outreach Programs. Directed a staff of more than 320. Maintained compliance with licensure and certification regulations and with CCAC accreditation requirements.

CARRIAGE INN OF STEUBENVILLE

Steubenville, OH

Administrator

1984 - 1987

Responsible for management of 120 bed Skilled Nursing Facility. Administered policies and procedures for 150 employees. Developed and administered annual budget of \$2.2 million. Increased occupancy from 38% to 88% in four months and to 96% in nine months.

HARRISON INDUSTRIES / HARRISON CO. BOARD OF MR/DD

Cadiz, OH

Work Shop Director 1980 - 1984

Supervised MR/DD Workshop for adults. Developed & implemented client employee admission and evaluation procedures. Secured work contracts for clients to perform. Developed training procedures to prepare clients for work.

LAKELAND COMMUNITY COLLEGE

Kirtland, OH

Part-time Faculty 1992-2001

Taught Industrial Psychology course. Participated in Speaker's Bureau presenting seminars on financial issues related to aging and retirement.

PERSONAL AFFILIATIONS

United Way of Greater Stark County - Board Member since 2004

United Methodist Association - EAGLE Accreditation Committee Member since 2003

Rotary International - Alliance Rotary member - Rotarian since 1999

Sebring Chamber of Commerce – member since 2002