

Accounts Payable

Expense Reimbursement Workflow

User Guide

November 2010

Expense Reimbursement Workflow

Document Title	Personal Expense Reimbursement Workflow User Guide	
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Process Owner	Accounts Payable	
Get process help	IS Technical Training, istraining@kent.edu	
Get access and desktop help	Contact the Help Desk at support.kent.edu	
Get	This document is available online at	
Documentation	http://www.kent.edu/controller/accountspayable/expense/index.cfm	

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About Expense Reimbursements

The Expense Reimbursement workflow enables Kent State University employees to submit expense reimbursement requests via the web. Any employee or student employee may initiate a reimbursement request. Expense reimbursements may be initiated and submitted from any internet computer, on or off campus.

Expense reimbursements can only be Reviewed, Approved, and Returned for Edit from a computer on a Kent State campus, or a computer that is connected to Kent through a VPN (Virtual Private Network) account. (Contact the Help Desk for a VPN account.)

Expense reimbursement requests are subject to review by Internal Audit to ensure that the expenses claimed are in accordance with University Policy and Procedures.

http://www.kent.edu/controller/accountspayable/index.cfm

Additional travel and reimbursement policies and procedures may apply within a particular academic or business unit. Ask your Business Manager if there are additional requirements for a reimbursement request. Your manager can address questions regarding University and internal policies and procedures.

For additional assistance or clarification, contact:

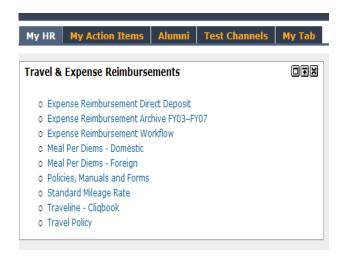
Accounts Payable:

Phone: 22607

Email: payments@kent.edu

Travel Information in FlashLine

See the **My HR** tab in FlashLine for links to travel information:



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Direct Deposit for Expense Reimbursements

Employees may elect direct deposit as the reimbursement distribution method instead of receiving a check. The election is voluntary and is the responsibility of the employee. This direct deposit set up is similar to the payroll direct deposit functionality within FlashLine; however it is a separate designation and allocation.

Student employees may also elect direct deposit for expense reimbursements. This allocation will be the same as their student refund direct deposit allocation. If the student employee is already receiving student refunds by means of direct deposit, no further action is required for direct deposit of expense reimbursements.

How to elect direct deposit or modify your existing allocation

Step	Action	Image
1	Log into FlashLine at <u>www.kent.edu</u> or your campus home page.	GriashLine Secure Login User Name Password
2	Click on the My HR tab.	My HR
3	Locate the Travel & Expense Reimbursements channel.	Travel & Expense Reimbursements
4	Select Expense Reimbursement Direct Deposit.	Expense Reimbursement Direct Deposit
5	Type your Bank Routing Number, Account Number, and select the Account Type.	Add Allocation: Bank Routing Number: * Account Number: * Account Type: Saving
6	Save your changes.	Save

Once you have set up direct deposit for expense reimbursements, the selection of 'Deliver To: Department or Home Address' is still required on the 'Payee Information' page within the expense reimbursement workflow in order to Proceed. However, the mailing location will be overridden and your reimbursement will automatically be deposited into the bank account you have allocated.

If you have questions about direct deposit for expense reimbursements, contact **Emily Hermon or Joanne Otto**, Accounts Payable at payments@kent.edu.

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15-Item Expense Limit

A single reimbursement request accommodates 15 expense items. You may divide expense items among several reimbursement requests. If the reimbursement requests are submitted at the same time, they are processed together and will be reimbursed in the same deposit or check.

Here are suggestions for organizing a large number of expense items:

Organize by expense type:

1. All entertainment

2. All per diems

3. All other travel expenses

Organize by legs of extended multi-leg trip:

1. All travel first leg of trip

2. All per diem/misc first leg

3. All travel second leg of trip

4. All per diem/misc second leg

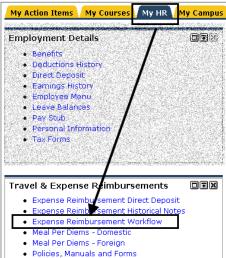
Workflow Notifications

Email is sent	Email is addressed to
When submitted for review	Creator, Payee
When requires review	Reviewer
When returned by the reviewer	Creator, Payee
When submitted for approval	Creator, Payee, Reviewer (if applicable)
When requires approval	Approver, Approvers' Proxies (if applicable)
When returned for edit by an approver	Creator
When approved and the transaction has been created	Creator, Payee
When denied	Creator, Payee

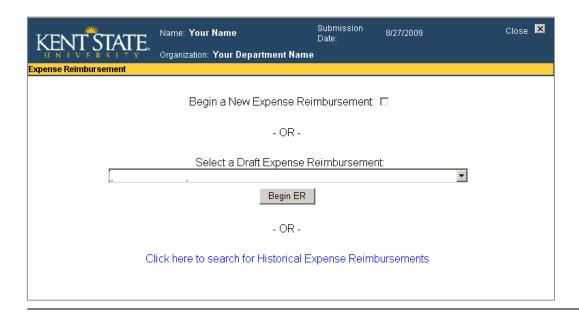
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Open the Expense Reimbursement Workflow Menu



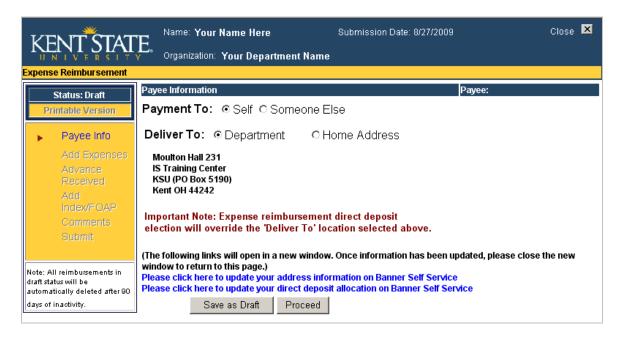


Step	Action		
1	Open a web browser and go to your campus homepage, or www.kent.edu		
2	Locate the FlashLine login fields , type your FlashLine ID and password.		
3	Click the My Action Items tab. (Image at left, above.)	OR	Click the MyHR tab. (Image at right, above.)
	In the Workflow & Utilities channel, click the link for Expense Reimbursement.	-	In the Travel & Expense Reimbursements channel, click Expense Reimbursement Workflow.
4	The workflow menu opens.		1



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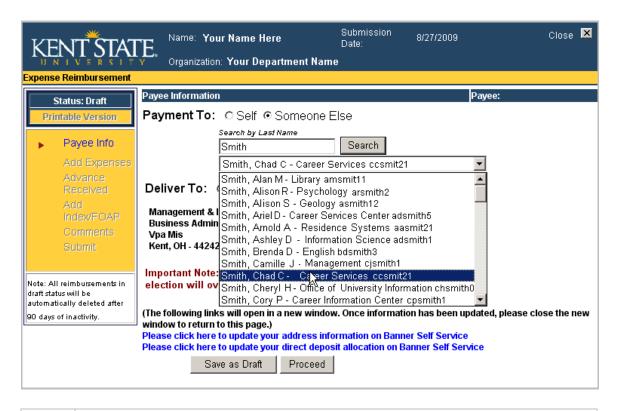
Begin a New Reimbursement Request



Step	Action
1	On the workflow menu page, click the checkbox Begin a New Expense Reimbursement . The Payee Information screen appears as above.
2	Identify the Payee – select Self if you are the payee; or Someone Else . All employees are able to initiate a reimbursement request and enter expense information. You may also initiate a reimbursement request on behalf of another employee.
3	If the employee will receive a reimbursement check, select the delivery address – the Payee's Department, or Home Address. Note: If an employee has set up direct deposit for reimbursements, the payment will be deposited into their bank account. The Department or Home Address still must be checked here in order to Proceed.
4	Click the Save as Draft button to save the reimbursement request and exit the workflow, or click Proceed to continue. From this point on, the reimbursement recipient's name and Flashline User Name appears in the Payee : header area.
Notes	An incorrect address can be updated by the Payee only. To correct your own address, click the link "Please click here to update address on Banner Self Service," log in and change your address, then restart an Expense Reimbursement request.

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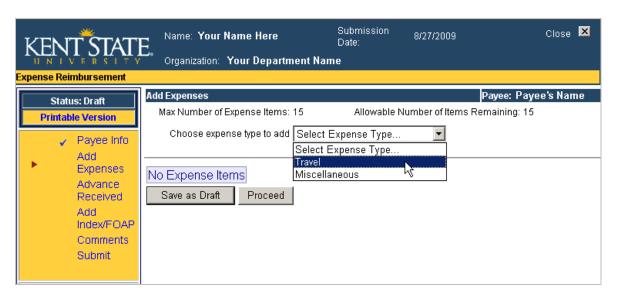
When Someone Else is the Payee

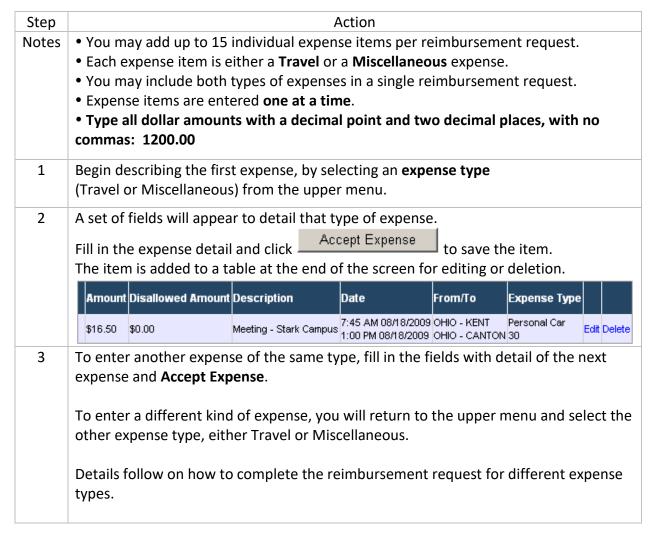


Step	Action
1	Select the button Someone Else to see the name search option.
2	Type the Payee's Last Name and click Search .
3	Click on the Payee's name in the list. From this point on, the Payee name and Flashline User Name appears in the Payee: header (marked with an arrow above.)
Notes	If a Payee's business (department) address is incorrect, ask the Payee to change the address in Banner HR Self Service. If the Payee is unavailable to make a business address change, route the reimbursement check to the Payee's home address. Send a reminder to the Payee to update his or her business address in Banner Self Service.
	If the Payee does not appear in the list, contact the Accounts Payable, or Human Resources. If an employee has set up direct deposit for reimbursements, the payment will be deposited into their bank account. The Department or Home Address still must be checked here in order to Proceed.

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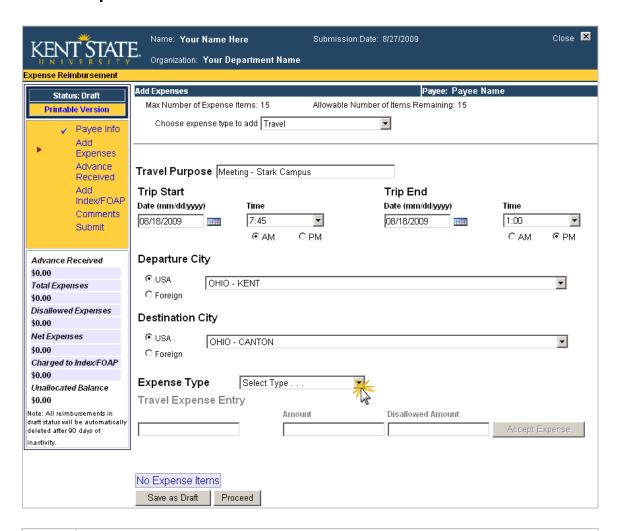
Add Expense Items





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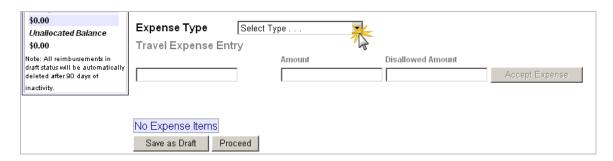
Travel Expense Item Detail



Step	Action
1	Select Travel from the 'Choose expense type' menu, and complete the Travel Purpose , Trip Start/End , and Departure/Destination City fields.
2	Type the Date (using the format mm/dd/yyyy) or click the calendar icon to select a date. Once it is opened, you must click a date in the calendar tool.
3	Pull down a Time menu to select the hour, and click AM or PM.
4	Select a city. You may click in a city field and press a keyboard letter instead of scrolling the entire list (for example, press 'o' to jump to Ohio.)
	Find your city in the list. If your city is not listed, select 'Other' (Ohio—Other). A blank field will appear directly beneath, type in the city name.

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Travel Expense Item Detail, continued



5	Under Expense Type , select an expense from the menu. Complete the fields which appear beneath the menu by typing in the expense details.
6	Click the Accept Expense button. (Do not click the Proceed button.) The expense line item will be added to a table at the end of the page.
Notes	If you get an error message, correct the entry and click Accept Expense . Click Save as Draft at any time to save your changes.
7	Select another Expense Type for the same trip, or overwrite the Travel Purpose, Trip Start/End, and Departure/Destination City fields with a new trip and add expenses for that trip. Otherwise, return to the upper menu and select Miscellaneous to process another kind of expense.

Policy Tips

Travel policy tips appear below the Expense Entry when you select an **Expense Type**.

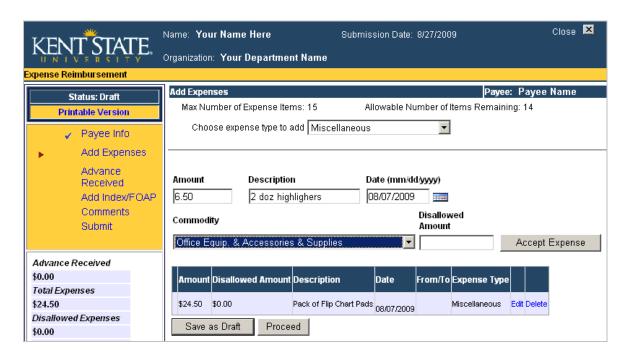
Expense Type Parking	•		
Travel Expense Entry			
Parking Expense Information	Amount	Disallowed Amount	
			Accept Expense
Per KSU policy, you are eligible for reimbursement of actual parking expenses incurred while on business travel. If the parking fee is less than \$25.00, no receipt is required.			

The requirements and policies described in this document are established by Accounts Payable. Your department may have additional requirements and policies which must be considered when completing a reimbursement request.

Check with your department secretary or business manager regarding additional requirements.

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Miscellaneous Expense Item Detail



Step	Action
1	A non travel-related expense is entered as a Miscellaneous expense type. Enter the dollar amount, type a description of the expense, and type or select the expenditure date.
2	From the Commodity menu, select the best description of the item.
Note	Commodity information is not related to the Banner Account and does not appear in financial reporting. Commodity codes are used to track and negotiate commodity pricing with suppliers.
3	Click the Accept Expense button to save the expense. The expense will appear in a table at the end of the page for editing or deletion.
4	Do not click Proceed until all expense items are entered, or the limit of 15 expense item entries has been reached.
Note	If you enter Miscellaneous expenses totaling 2500.00 or more, you will see a warning that advises you to review the request against University policy, but you may submit the reimbursement request.

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About Disallowed Amounts



The **Disallowed Amount** field is for the portion of an expense item which is not reimbursable under department or University policy.

Example 1: Your receipt for meeting supplies includes a personal snack and a newspaper. The entire receipt amount is entered in the **Amount** field, and the cost of disallowed items (the snack and newspaper) are added and entered under **Disallowed Amount**.

Example 2: Your hotel bill includes a Pay-Per-View sports event, room service breakfast, and a charge for personal sundries from the hotel gift shop. The bill total is entered in the Amount field. The total of your personal items is entered under Disallowed Amount. (Meals are reimbursed under meal per diems.)

Edit Expense Items



Step	Action
1	Accepted expense items will appear in the table at the end of the reimbursement request. Click Save As Draft as you work.
2	Enter up to a total of 15 expense items. You may combine travel and miscellaneous items in a single reimbursement request. As items are added to the table, you may Edit and Delete items by selecting these options.

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About Lodging Expense Overages

Varning: Lodging exceeds 150% of the federal lodging per diem; comments are required on the <i>'Comments Page'</i>								
Amount	Disallowed Amount	Description	Date	From/To	Expense Type	Lodging Overage		
\$24.50	\$0.00	Pack of Flip Chart Pads	08/07/2009		Miscellaneous		Edit	Delet
\$6.50	\$0.00	2 doz highlighers	08/07/2009		Miscellaneous		Edit	Delet
\$655.20	\$0.00		5:45 AM 08/14/2009 3:00 PM 08/16/2009		Lodging Radisson Covington	\$319.20	Edit	Delet

Employees traveling on university business in accordance with University Policy will be reimbursed at the lodging facility's standard single room rate, including applicable taxes. However, the maximum lodging reimbursement should not exceed 150% of the federal lodging per diem for the specific country and city of travel.

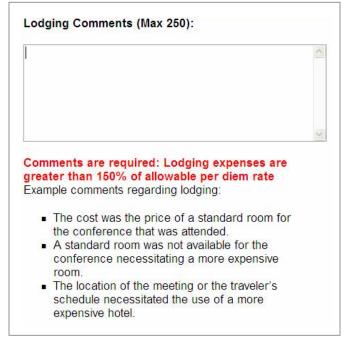
Lodging expenses in excess of 150% of the federal lodging per diem must be approved by the appropriate executive officer. (The IRS lodging per diem tables are built into the Expense Reimbursement workflow.)

Should you enter a lodging amount that exceeds this limit, the warning pictured above will appear, alerting you to enter an explanation in the *Comments* section of the reimbursement request. The amount of lodging overage will appear in a new column provided for this purpose. This amount may be disallowed by a reviewer and/or an approver.

The new **Lodging Comments** field (right) appears in the **Comments** section when a lodging overage is entered.

Provide a comment which explains the reason for the additional expense incurred, which created the overage.

See p. 19 for more about *Comments*.



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Navigation Menu and Expense Totals



Click **Printable Version** at the top of the navigation menu to open the document in a new window and print. Closing the print window will not affect the reimbursement request in progress.

Each section is flagged with a green checkmark in the menu as information is added to that section.

A red arrowhead indicates the section in progress.

The lower section is a status bar displaying running totals of expenses and allocations you have entered.

The Unallocated Balance figure must be \$0.00 in order to send the reimbursement request onward to an approver.

However, you may submit an incomplete reimbursement request to a **reviewer**. Check with your department secretary or business manager for directions.

It is important to proceed through the reimbursement request sequentially if you skip back to change the Expense, Advance, or Index/FOAP information. A change to an Expense or Advance will require adjustment of the Index/FOAP allocation to obtain a zero Unallocated Balance.

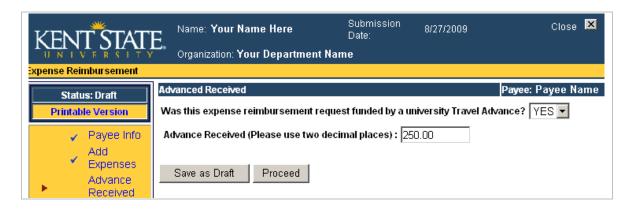
If you change data, be sure to click **Proceed** on each page to save and update each section, until you reach the Submit page.

Note

FOAP is an acronym for "Fund, Organization, Account, Program," the string of elements in the KSU chart of accounts that identifies a funding source.

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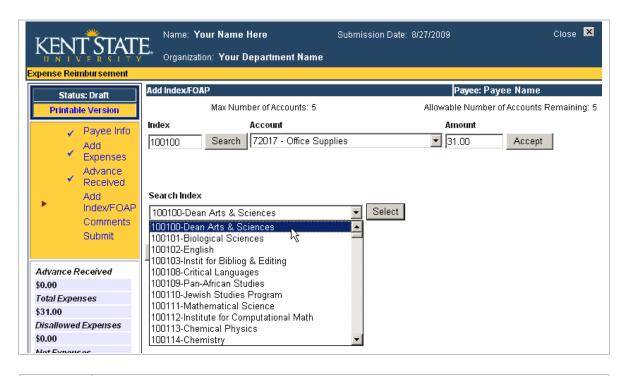
Travel Advance

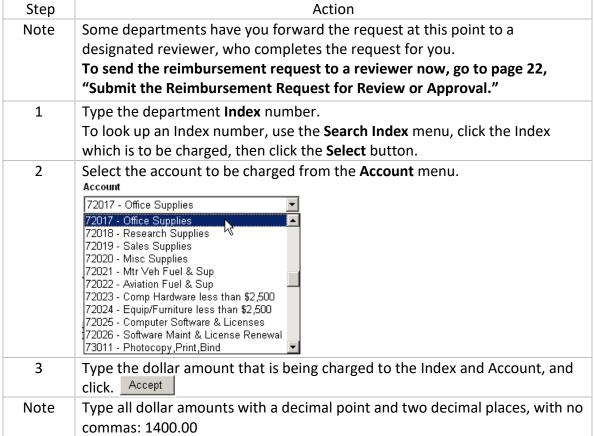


Step	Action
1	Answer the Travel Advance question by selecting Yes or No from the menu.
2	If you select Yes , type the amount of the Travel Advance received in the field that appears (type decimal point and two decimal places, with no commas) and click Proceed .
Note	The Travel Advance amount is included in the Unallocated total, because funds are identified to cover the advance in the next section of the reimbursement request.
	The advance amount is deducted from the reimbursement check or deposit.

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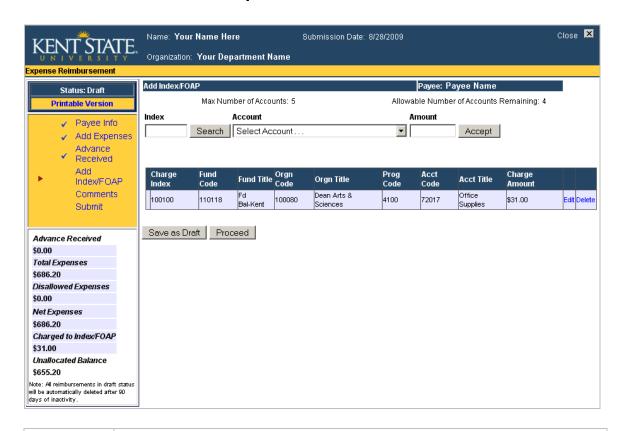
Add Index/FOAP Information





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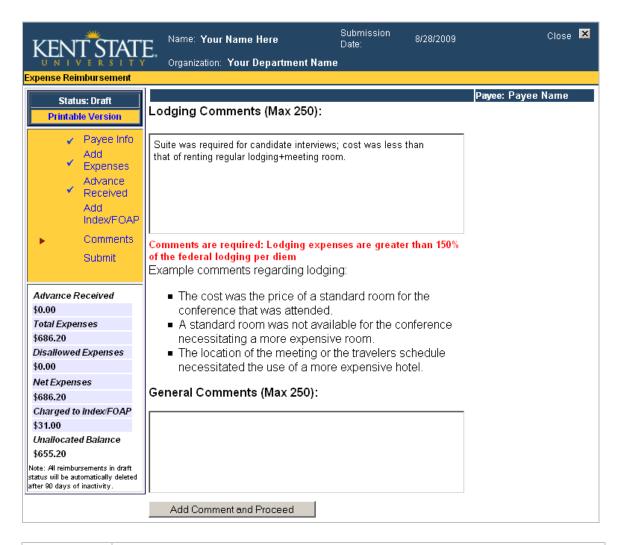
Financial Information Accepted



Step	Action
1	Accepted entries appear in a table at the end of the page for editing or deletion.
	You may Edit and Delete items by selecting these options in the table.
2	To allocate an expense item to another Index/Account, complete the
	Index, Account, and Amount fields again, and click Accept .
4	Click Save as Draft to save data as you work.
Note	You may allocate the expenses in a single reimbursement to a maximum
	of five different Index/Account funding sources.

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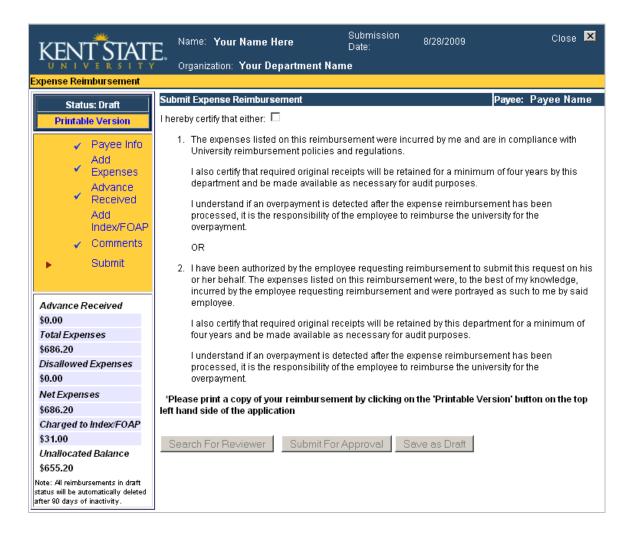
About Comments



Step	Action
1	Click Proceed to advance to the Comments section.
2	Type a comment in the appropriate field, and click Add Comment and Proceed .
3	You may choose instead to click Skip Comment and Proceed , unless a lodging overage exists.
4	When a lodging overage is detected a warning message appears in the Expense Item section of the reimbursement request, directing you here. Provide a comment which explains the additional expense incurred.
Note	More than one comment may be added to a single reimbursement request. Comments will appear in a table at the end of the page. Once saved, comments cannot be edited or deleted.

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Complete, Print, and Submit the Reimbursement Request



Step	Action		
1	Click the checkbox at the top of the page to certify that you agree to the specified conditions.		
2	Print a copy of the reimbursement request. Click in the upper left-hand corner to view a printable layout.		
Note	The Status area displays green check marks indicating sections which contain information. You may submit a reimbursement request for review even if some sections are blank. The reimbursement request must be complete, with \$0.00 Unallocated Balance before it can be submitted to an approver.		

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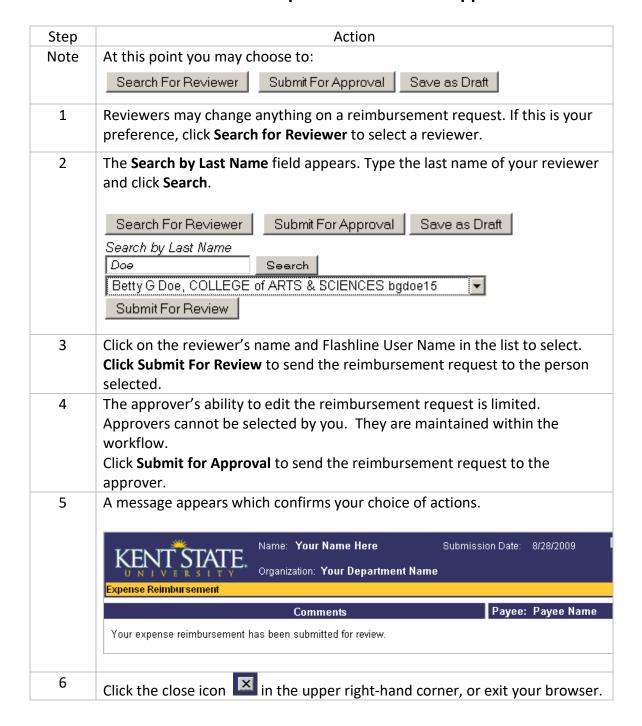
Printable View



Step	Action
1	The printable view of the Reimbursement will appear in its own window.
	Select File menu – Print in your web browser.
2	Close the print view to return to the reimbursement request.
Note	Attach original expense receipts to the printed copy of the reimbursement request and submit these documents to your approving authority.

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Submit the Reimbursement Request for Review or Approval



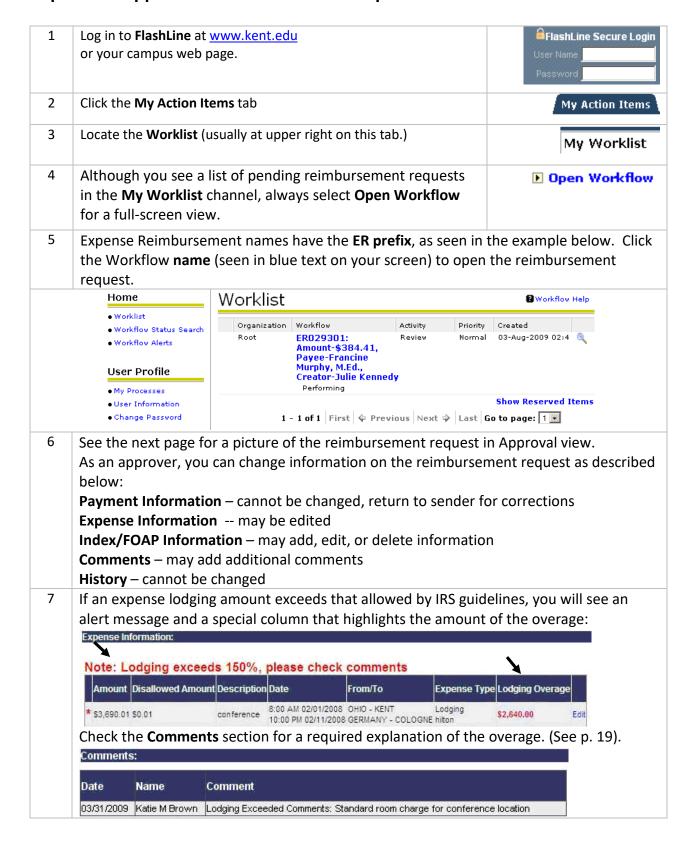
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View a Submitted Reimbursement Request (Historical View) or Open a Draft Reimbursement Request

1	Log in to FlashLine at <u>www.kent.edu</u> or your campus web page.	FlashLine Secure Login User Name Password
2	Click the My Action Items tab	My Action Items
3	In the Workflow & Utilities channel, locate the list of Workflow items.	Workflow & Utilities
	Click Expense Reimbursement.	Expense Reimbursement
4	Click the blue link text search for Historical Expense Reimbursements.	Click here to search for Historical Expense Reimbursements
5	Type search criteria in the name field. For example, type part of a person's name, using % as a wild card character or type the refund amount using % signs.	Workflow Specific name: %Gilberto% Workflow Specific name: %\$153.40%
6	When submitted, a reimbursement request is assigned a name which appears in emails. You can search by this workflow name.	
7	You may specify a range of dates to search reimbursement requests begun within that time period.	Workflow Start Date Range: (mm/dd/yyyy) Workflow End Date Range: (mm/dd/yyyy) Workflow End Date Range: (mm/dd/yyyy) **Su Mo Tu We Th Fr Sa 30 31 1 2 3 4 5 6 6 7 8 9 10 11 12 13 14 15 16 17 18 19 12 0 10 10 10 10 10 10 10 10 10 10 10 10 1
8	Click Search.	Search
9	Search results appear in a list beneath the search criteria. Click Select to open a reimbursement request.	Select
Selec	t 3263943 ER029301: Amount-\$384.41, Payee-Franci	ne Murphy, M.Ed., Creator-Julie Kennedy started.running
10	The reimbursement request appears. The name of its current worklist owner is visible.	Currently On The Worklist Of: Sommers, Marcella
11	You may print the reimbursement request, or return to the Search Results to look up another reimbursement request.	<< Go Back to Main Menu
12	Reimbursement requests submitted for review or approval are seen in the Historical view. Open a saved Draft by selecting a draft from the drop-down list.	Select a Draft Expense Reimbursement:

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Open and Approve a Reimbursement Request



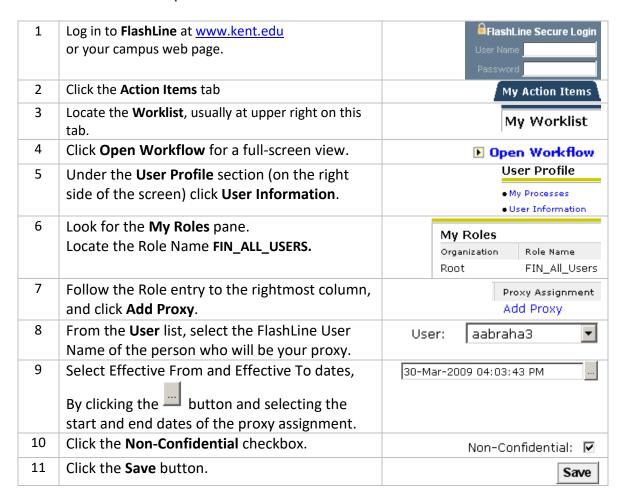
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	8	Click the checkbox at the bottom of the page to certify that you agree to the specified conditions.
	9	Approve sends the reimbursement request to the next approver. If you are the final approver, the transaction is fed to Banner for payment processing.
	10	To request changes or corrections, add a Comment to explain why, and click Return for Edit .
	11	The Deny button is used to stop the reimbursement request. Add a Comment to explain why.
	-	The reimbursement request will not return to the initiator, nor will it pass to the next person in the workflow. Notification is sent and the stopped reimbursement request mabe seen in the historical view.
	12	Confirmation of your action appears on the screen. You have successfully approved this expense reimbursement.
KENT	STAT	Name: Laura J Bowser Submission Date: 1277/2010 Organization: Web Presence
opense Reim	bursement	organization. Web riesence
Status: Pend Printable		Payment Information:
Advance Re \$0.00	ceived	Payment To: Brown, Katle (kcarl) Deliver To: BU
Total Expens \$800.00	ses	Expense reimbursement direct deposit election will override the 'Deliver To' location indicated above. Reference
Disallowed I \$0.00	Expenses	Number: ER044707
Net Expense \$800.00	es	Expense Information:
Charged to I \$800.00		Note: Lodging exceeds 150% of the federal lodging per diem; please check comments Amount Disallowed Amount Description Date From/To Expense Type Lodging Overage
Unallocated \$0.00	Balance	\$800.00 \$0.00 Conference 1:15 PM 10/01/2010 OHIO - KENT Lodging 5134.00 Edit
		Index FOAP information
		Charge Index Fund Code Fund Title Orgn Code Orgn Title Prog Code Acct Code Acct Title Charge Amount
		337001 310004 Intercollegiate Athletica 100016 Men-Football 9100 71016 Travel-O/S Conferences \$800.00 Add Edit Delete
		Water
		History Date Action Name Department
		11/30/2010 11:07:32 AM Submitted For Approval Katle M Brown Controller
		Comments
		Date Name Comment 11/30/2010 Katle M Brown Lodging Exceeded Comments: Conference at the hotel location
		Add a comment
		✓ I hereby certify as either:
		First Level Approver: I hereby certify that the expenditures listed on this reimbursement are reasonable and necessary to the accomplishment of university business, allowable under the constraints of all university polices and federal and state regulations, and supported by original receipts. I also certify that the expenditures are within the approved budget of the administrative unit or school/college. If there is reason to believe the expenditures are inappropriate or extravagant, I understand that it is my responsibility to disallow or deny the reimbursement
		OR .
		Second and Third Level Approver(s): I hereby certify that the expenditures listed on this reimbursement are reasonable and necessary to the accomplishment of university business and allowable under the constraints of all university polices and federal and state regulations.
		Return for Edit Approve Deny

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Delegate Approval Authority to a Proxy Approver

- Only an approver can enable or disable his/her own proxy assignments.
- Proxy changes must be made from a KSU campus or Kent VPN computer.
- If the person you wish to designate does not have access to this workflow, access must be requested plan ahead, as access requests take time to process.
- Your proxy does not receive e-mail notifications. They must check **My Worklist** often to see and process workflow items.
- A proxy sees only newly-submitted items, so complete any items pending in your Worklist.
- Contact the Help Desk for a VPN or Virtual Private Network account.



Cancel a Proxy Assignment

1	To cancel an assignment before the designated		My Proxies		
	date, log in as above. Under My Proxies , check		User	Role	
	, , ,	V	awymer	STU Catalog Update	
	the assignment you wish to delete.			Approvers	
2	Click the Delete Selected Proxies button.	Delete Selected Proxies			
				M	

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How Work is Shared Between Approver and Proxy

Approvers can designate at least one individual to be a proxy. The Approver enables or disables the proxy by following the instructions on the previous page. As soon as a proxy is enabled, he/she will see **new** items which appear in the Worklist.

A proxy cannot see older items in process that already appear on the Approver's Worklist.

Here is what approver and proxy see and do. (Examples below use Grade Change WF names.)

Situation	Approver Sees	Proxy Sees
The normal, everyday	Worklist	Worklist
working arrangement.	Root GC0000065; Course-ANTH 90001 999 CRN-20215 Term-Fall 2008 Ready	Organization Workflow
The proxy is not enabled, so	Root GCD000055: Course-ANTH 90001 999 CRN-20215 Term-Fall 2008 Reads	
cannot see Workflow items.	Reed GCD000062: Course-ANTH 90001 999 CRN-20215 Term-Fall 2008 Ready	
The Approver enables a	Worklist	Worklist
person as proxy.	Organization Workflow GCD000065; Caurse-ANTH 90001 999 CRN-20215 Term-Fall 2008 Rady	Organization Workflow Root GCD000065; Caurse-ANTH 90001 999 CRN-20215 Term-Fall 2008 Ready
Both receive Workflow items	Root GCD000055: Course-ANTH 90001 999 CRN-20215 Term-Fall 2008	Root GCD000055: Course-ANTH 90001 999 CRN-20215 Term-Fall 2008
and can take action.	Ready GCD000062: Course-ANTH 90001 999 CRN-20215 Term-Fall 2008 Ready	Ready GCD000062: Course-ANTH 90001 999 CRN-20215 Term-Fall 2008 Ready
The approver has opened	Worklist	Worklist
and closed an item,	Organization Workflow Root GCD000065; Course-ANTH 90001	Organization Workflow Root GCD000065; Course-ANTH 90001
'claiming' it. (Performing	999 CRN-20215 Term-Fall 2008 Ready	999 CRN-20215 Term-Fall 2008 Ready
appears under the title.)	Root GCD000055: Course-ANTH 90001 999 CRN-20215 Term-Fall 2008 Ready	Root GCD000055: Course-ANTH 90001 999 CRN-20215 Term-Fall 2008 Ready
The proxy can no longer see	Reet GCD000062: Course-ANTH 90001 999 CRN-20215 Term-Fall 2008 Parforming	
the Workflow item.	Paritoning	
The Approver has released	Worklist	Worklist
the item and it is available to	Organization Workflow Root GCD000065; Course-ANTH 90001	Organization Workflow Root GCD000065; Course-ANTH 90001
both.	999 CRN-20215 Term-Fall 2008 Ready Root GCD000055: Course-ANTH 90001	999 CRN-20215 Term-Fall 2008 Ready Root GCD000055: Course-ANTH 90001
(Ready appears under the	999 CRN-20215 Term-Fall 2008 Ready	999 CRN-20215 Term-Fall 2008 Ready
title.)	Read GCD000062: Course-ANTH 90001 999 CRN-20215 Term-Fall 2008 Ready	Read GCD000062: Course-ANTH 90001 999 CRN-20215 Term-Fall 2008 Ready

Release a Workflow Item to Your Colleague

Either complete the item, or release the item to your workflow colleague. Click the magnifying glass icon seen in the rightmost column of the		
Workflow item listing. The Details screen will open.		
Click the Release icon. Now both individuals will see the item.	Release	

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