

Classified Performance Evaluation

	Classified Performance Evaluation
Employee	Name: Department:
Date of Cu Performan	rrent ce Evaluation: Performed by:
	uality/Quantity of Work and Productivity
5	Completes work assignments on time - Often exceeds - Greatly exceeds expectations and objectives. Projects and assignments are frequently completed
~	efore deadline. Consistently meets - Consistently meets expectations. Projects and assignments are always completed on time.
	- Usually meets - Generally meets expectations in all areas. Projects and assignments are occasionally late or complete.
	- Needs to improve - Often unacceptable, projects and assignments are periodically late or incomplete.
1	- Below minimum - Unacceptable, projects and assignments are consistently late or incomplete.
I-B. C	ments: Completes work assignments accurately
	- Often exceeds - Performs work at the highest level of accuracy with little or no supervision required. Mistakes are ktremely rare, yet minor.
	Consistently meets - Performs work at the acceptable level of accuracy with minimal supervision. Mistakes are inimal, and minor in nature.
	- Usually meets - Completes assignments according to the established work standards with routine supervision. listakes do occur occasionally.
2	- Needs to improve - Occasionally assignments are performed to an unacceptable level of accuracy even while under ose supervision. Mistakes do occur regularly.
1	- Below minimum - Work is rarely performed at an acceptable level of accuracy and the mistakes made are major, even hile under constant supervision.
Comi	ments:
i-C. C	ommunicates information accurately both verbally and in writing
5	- Often exceeds - Outstanding ability to communicate ideas and pertinent information to others accurately.
4-	Consistently meets - Consistently able to express ideas and important information clearly and concisely.
3	- Usually meets - Generally organized and expresses thoughts clearly and concisely when necessary.
2	- Needs to improve - Sometimes able to express thoughts clearly although not consistently.

1 - Below minimum - Unable to express thoughts clearly. Lacks organization and willingness to tell others when it is important.

Comments:

I-D. Follows instructions

- 5 Often exceeds Excellent understanding of job assignments and duties. Extremely knowledgeable at all times.

 4- Consistently meets Good knowledge of duties. Well informed. Actively pursues additional job knowledge.

 3 Usually meets Has adequate knowledge of duties and assignments. Needs some instruction.

 2 Needs to improve Inadequate knowledge of assignments and duties. Understanding is not sufficient. Needs additional instruction.
- 1 Below minimum Definite lack of knowledge. Very little understanding of job duties and assignments.

Comments:

I-E. Observes work time responsibly

- 5 Often exceeds All time is spent on tasks and duties while on University time.

 4- Consistently meets Most, if not all, time is spent on task and duties while on University time.

 3 Usually meets Most time is spent on tasks and duties while on University time. The time spent off tasks and duties occasionally impedes with assignments of self and others.

 2 Needs to improve Majority of time is spent on task and duties while on University time. The time spent off tasks and duties impedes with assignments of self and others.

 1 Below minimum Minimal time is spent doing task and duties while on University time. The time spent off task
- 1 Below minimum Minimal time is spent doing task and duties while on University time. The time spent off task significantly impedes with assignments of self and others.

Comments:

I-F. 1) Avoids tardiness

5 - Often exceeds - Always on time.

4- Consistently meets - Rarely is tardy. If late, a valid excuse is always given.

3 - Usually meets - Infrequent tardiness. If late, a valid excuse is generally given.

2 - Needs to improve - Frequent tardiness. When late, a valid excuse is seldom given.

1 - Below minimum - Usual tardiness. When late, a valid excuse is rare, if an excuse is given at all.

2) Avoids unscheduled absenteeism

- 5 Often exceeds Rare unscheduled absenteeism. If absent, a valid excuse is always given.
- 4- Consistently meets Seldom unscheduled absenteeism. If absent, a valid excuse is most often given.
- 3 Usually meets Infrequent unscheduled absenteeism. If absent, a valid excuse is generally given.

С	2 - Needs to improve - Frequent unscheduled absenteeism. When absent, a valid excuse is seldom given.
C	1 - Below minimum - Usual unscheduled absenteeism. When absent, a valid excuse is rare, if an excuse is given at all.

I-G. Exercises good judgment and makes appropriate decisions in performance of duties

		5 - Often exceeds - Defines problems and makes judgments promptly and accurately. Fully utilizes all information
	0	sources and job knowledge.
		4- Consistently meets - Possesses good decision-making skills. Shows consistent insight in solving problems.
	0	
		3 - Usually meets - Generally comprehends situations in most cases. Demonstrates a basic insight in duties in most cases.
	0	
		2 - Needs to improve - Understands situations in some instances. May make wrong decisions due to lack of knowledge of
	0	the duty itself.
		1 - Below minimum - Decisions are poor when made. Demonstrates little or no insight into solving problems.
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Comments:

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I-H. Recognizes and resolves actual and potential problem situations

- 5 Often exceeds Defines problems, makes proper analyses quickly and accurately.
- 4- Consistently meets Has shown good decision-making skills. Uses job knowledge and information sources to good advantage.
 - 3 Usually meets Understands situations in most cases. Generally analyzes problems to make sound decisions.
- 2 Needs to improve Researches or understands in some cases. May be hesitant about making general decisions or makes wrong decisions.
- 1 Below minimum Does not research or evaluate situations properly. Makes decisions with little information or research and refuses to make decisions.

Comments:

Section II – Knowledge of job, learning and development

		an understandi			
	- Often exceed	lc - Understandi	ng of accignmen	ts is excellent	raroly

		5 - Often exceeds - Understanding of assignments is excellent, rarely needs supervision.
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		4- Consistently meets - Understanding of assignments is acceptable, with minimal supervision.
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		3 - Usually meets - Understanding of assignments is adequate, with routine supervision.
(\circ	
		2 - Needs to improve - Understanding of assignments is often unacceptable, even while under close supervision.
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		1 - Below minimum - Understanding of assignments is unacceptable, even while under close supervision.
(0	

Comments:

IIB. Follows departmen	nt policies a	and procedures
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	5 - Often exceeds - Departmental policies and procedures are understood and followed with a high degree of integrity
(and respect.
	4- Consistently meets - Departmental policies and procedures are followed with integrity and respect.
(
	3 - Usually meets - Departmental policies and procedures are followed yet reminders are sometimes necessary.
(
	2 - Needs to improve - Departmental policies and procedure are sometimes misunderstood which leads to work being
(done incorrectly.
	1 - Below minimum - Departmental policies and procedures are disregarded with work being completed incorrectly.
(

II-C. Observes required safety practices

	5 - Often exceeds - Safety practices are understood and followed with genuine concern for the well-being of self and
С	others in mind.
	4- Consistently meets - Safety practices procedures are followed with a general interest in the well-being of self and
С	others.
	3 - Usually meets - Safety practices are followed yet reminders are sometimes necessary.
С	
	2 - Needs to improve - Safety practices are sometimes misunderstood which leads to work being done inappropriately.
С	
	1 - Below minimum - Safety practices are disregarded with minimal concern for self and others in mind.
C	<u>, </u>

Comments:

II-D-1. How much on-the-job training has the employee completed to perform current job?

○ NA ○ 1-4 hours ○ 5-8 hours ○ 9-12 hours ○ More than 12 hours

2. How much classroom training has employee had to perform job?

O NA O 1-4 hours O 5-8 hours O 9-12 hours O More than 12 hours

Comments:

II-E. Displays interest and takes initiative in performance of job duties

111	E. Displays interest and takes initiative in performance of job duties
	5 - Often exceeds - Outstanding interest and always takes initiative in job duties. Goes above and beyond expectations.
	4- Consistently meets - Always shows interest and takes initiative in job duties. Is willing to take on other assignments.
	3 - Usually meets - Shows an adequate interest and initiative in job duties. Shows little interest in going above expectations.
	2 - Needs to improve - Occasionally shows interest and initiative in job duties. Shows little to no interest in going above expectations.
	1 - Below minimum - Rarely shows interest and initiative in job duties. Shows no interest in going above expectations.

Comments:

II-F. Adjusts to change positively

5 - Often exceeds - Change is embraced and managed with a professional manner.

	4- Consistently meets - Change is handled with in a professional manner.
C	
	3 - Usually meets - Change is worked with although sometimes is met with contention.
(
	2 - Needs to improve - Change is met consistently with strife and not perceived in a decent manner.
(
	1 - Below minimum - Change is never perceived in a decent manner and is sometimes met with resistance.
C	

II-G. Responds positively to suggestions for improvement

(5 - Often exceeds - Suggestions for improvement are understood and are always considered and applied.
(4- Consistently meets - Suggestions for improvement are understood and are often considered and applied.
(3 - Usually meets - Suggestions for improvement are understood and are sometimes considered and applied.
(2 - Needs to improve - Suggestions for improvement are sometimes misunderstood and are rarely applied.
(1 - Below minimum - Suggestions for improvement are consistently misunderstood and are with defensive actions.

Comments:

II-H. Willingly acquires new skills and learns new procedures

		5 - Often exceeds - Is embraced and managed with a professional manner.
(0	
		4- Consistently meets - Is handled with in a professional manner.
(0	
		3 - Usually meets - Is sometimes met with professional manner.
(0	
		2 - Needs to improve - Is met consistently with strife and not perceived in a professional manner.
(0	
		1 - Below minimum - Is never perceived in a decent manner and is sometimes met with resistance.
(0	

Comments:

II-I. Keeps team/unit informed as needed (e.g., work activities, potential problems, etc.)

<	5 - Often exceeds - Outstanding ability to communicate ideas and pertinent information to team accurately.
<	4- Consistently meets - Always able to express ideas and important information clearly and concisely to team.
<	3 - Usually meets - Most of the time is able to express ideas and important information clearly and concisely to team.
<	2 - Needs to improve - Occasionally is able to share important information clearly and concisely to team.
,	1 - Below minimum - Rarely is able to share important information clearly and concisely to team.

	II-J.	Strives	to	continually	/ im	prove	performa	nce
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Ī		5 - Often exceeds - Always asks what they can do to support the department and increase knowledge base.
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	4	4- Consistently meets - Well informed. Actively pursues additional job knowledge.
(\circ	
		3 - Usually meets - Has asked what they can do to support the department and increase knowledge base.
(0	
		2 - Needs to improve - Understanding of duties is not sufficient. Often needs additional instruction.
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		1 - Below minimum - Very little understanding of job duties and assignments. Needs extensive instruction.
	\sim	

Comments:

Section III – Contact with others

III-A. Provides appropriate assistance with professionalism and courtesy

5 - Often exceeds - Assistance is always going above and beyond what would normally be expected.
4- Consistently meets - Assistance is regularly achieving an above average level.
3 - Usually meets - Assistance is given to basic acceptable levels.
2 - Needs to improve - Assistance is sometimes given to acceptable levels.
1 - Below minimum - Assistance is rarely given and when it is, it is often inappropriate.

Comments:

III-B. Contributes to a cooperative climate

	5 - Often exceeds - Outstanding cooperation and the first to help.
(
	4- Consistently meets - Always is cooperative and tries to help others.
Ç	
	3 - Usually meets - Generally is cooperative and may try to help others occasionally.
(
	2 - Needs to improve - Occasionally is cooperative and will usually contribute to negativity.
(
	1 - Below minimum - Rarely is cooperative and has a negative influence on the department.
c	

Comments:

III-C. Works effectively with others

5 - Often exceeds - An outstanding team player and supportive to everyone.

	4- Consistently meets - Always a good team member and supportive.
	3 - Usually meets - Most of the time is a good team member yet not consistent.
2	2 - Needs to improve - Occasionally is a good team member does contribute to negativity.
0	L - Below minimum - Rarely works effectively with the team and is negative.
Con	nments:
	5. Actively seeks to assist coworkers as time and responsibilities permit 5. Often exceeds - Outstanding ability to assist co-workers and the first to help.
0	orten exceeds outstanding about, to assist ou workers and the most to help.
_	1- Consistently meets - Always tries to help others.
0	3 - Usually meets - Generally tries to help others.
0	2 - Needs to improve - Occasionally will assist others.
0	L - Below minimum - Rarely assists anyone and has a negative influence on the department.
0	
IV	– Supervision (if non-supervisory continue to Section V)
type	- Supervision (if non-supervisory continue to Section V) e of employees supervised Classified Student employees □ Graduate asset apply). □ □
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tha	e of employees supervised Classified Student employees \Box Graduate as
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tha	e of employees supervised at apply). Classified Classified Student employees Graduate asset apply). Characteristic supervision Character
tha	e of employees supervised It apply). Classified Classi
that	Classified Student employees Graduate asset apply). Consistently meets - Always a good supervisor and supportive to employees. Consistently meets - Most of the time is a good supervisor yet not consistent.
type that	Classified Student employees Graduate asset apply). Chemonstrates effective supervision Chemonstrates effective supervision Chemonstrates effective supervision Chemonstrates effective supervision and supportive to everyone. Chemonstrates effective supervision and supportive to employees. Chemonstrates effective supervision
type that	c of employees supervised Classified Student employees Graduate as: A. Demonstrates effective supervision 5 - Often exceeds - An outstanding supervisor and supportive to everyone. 4- Consistently meets - Always a good supervisor and supportive to employees. 8 - Usually meets - Most of the time is a good supervisor yet not consistent. 2 - Needs to improve - Occasionally is a good supervisor does contribute to confusion.
V-A	Classified Student employees Graduate asset apply). Chemonstrates effective supervision Consistently meets - An outstanding supervisor and supportive to everyone. Consistently meets - Always a good supervisor and supportive to employees. Consistently meets - Most of the time is a good supervisor yet not consistent. Consistently meets - Most of the time is a good supervisor of the time is a good supervisor of the time is a good supervisor does contribute to confusion. Consistently meets - Most of the time is a good supervisor does contribute to confusion. Consistently meets - Most of the time is a good supervisor does contribute to confusion.
V-A	Classified Student employees Graduate asset apply). Ch. Demonstrates effective supervision Ch. Often exceeds - An outstanding supervisor and supportive to everyone. Ch. Consistently meets - Always a good supervisor and supportive to employees. Ch. Usually meets - Most of the time is a good supervisor yet not consistent. Ch. Peeds to improve - Occasionally is a good supervisor does contribute to confusion. Ch. Pelow minimum - Rarely works effectively with their team and is negative.
v-A	cof employees supervised at apply). Classified Student employees Graduate asset apply). Chemonstrates effective supervision Coften exceeds - An outstanding supervisor and supportive to everyone. Consistently meets - Always a good supervisor and supportive to employees. Consistently meets - Most of the time is a good supervisor yet not consistent. Consistently meets - Occasionally is a good supervisor does contribute to confusion. Consistently meets - Occasionally is a good supervisor does contribute to confusion. Consistently meets - Occasionally is a good supervisor does contribute to confusion. Consistently meets - Occasionally is a good supervisor does contribute to confusion. Consistently meets - Occasionally is a good supervisor does contribute to confusion. Consistently meets - Occasionally is a good supervisor does contribute to confusion.

3 - Usually meets - Most of the time is able to communicate important information clearly and concisely to team.

2 - Needs to improve - Occasionally is able to share important information clearly and concisely to team.

1 - Below minimum - Rarely is able to share important information clearly and concisely to team.

Comments:

IV-C. Takes prompt action to resolve job and performance problems

5 - Often exceeds - Outstanding ability to resolve issues with their team utilizing conflict resolution skills and following work rules.

4- Consistently meets - Always able to resolve issues with their team utilizing conflict resolution skills and following work rules.

3 - Usually meets - Most of the time is able to resolve issues with their team utilizing conflict resolution skills and following work rules.

2 - Needs to improve - Occasionally is able to resolve issues with their team utilizing conflict resolution skills and following work rules.

1 - Below minimum - Rarely is able to resolve issues with their team utilizing conflict resolution skills and following work rules.

Comments:

IV-D. Provides necessary feedback to staff

5 - Often exceeds - Outstanding ability to give positive and negative feedback to team while demonstrating respect.

4- Consistently meets - Always able to give positive and negative feedback to team while demonstrating respect.

3 - Usually meets - Most of the time is able give positive and negative feedback to team while generally demonstrating respect.

2 - Needs to improve - Occasionally is able to give positive and negative feedback to team while occasionally demonstrating respect.

1 - Below minimum - Rarely is able to give positive and negative feedback to team; issues arise on a regular basis.

Comments:

IV-E. Promotes teamwork with an emphasis on working toward common goals

5 - Often exceeds - Defines problems and makes judgments promptly and accurately; consistently treats team members the same.

4- Consistently meets - Possesses good decision-making skills; consistently treats team members the same.

3 - Usually meets - Generally comprehends situations in most cases; is not consistent with treatment team members.

2 - Needs to improve - Occasionally understands situations, requires excessive coaching from manager and is not consistent with treatment of team members.

1 - Below minimum - Decisions are poor when made, demonstrates little or no insight in promoting team work.

Complaints are common.

Comments:

F. Forn	nal supervisory training completed duri	ng prior ye	
0	No formal supervisory training	0	5-8 hours
0	1-4 hours	0	9-16 hours
Comm	ent:	0	More than 16 hours
Section V – Jo	ob Specific Criteria		
Do you wish to	include job-specific work expectations?		
Yes	O No (proceed to se	ection VI	
clearly commun year evaluation descriptive state understanding o	picated in advance. If this is not the case, process, use the employee developme ement for performance rating category. It	and you went plan to Examples: of pesticion	on, the performance expectations for the employee must have been wish to establish job-specific criteria for incorporation in the current of document expectations and development opportunities. Enter a "Demonstrates basic banner navigation skills." "Demonstrates clear des and fertilizer." "Maintains departmental financial records."
	performance rating Often exceeds - Employee's performance	e is outstai	nding with little or no supervision required.
4- C	Consistently meets - Employee's perform	ance is alv	vays acceptable with minimal supervision required.
3 - 1	Usually meets - Employee's performance	is accepta	able the majority of the time with routine supervision required.
2 - 1	Needs to improve - Employee's performa	ance requi	res immediate improvement and requires close supervision.
1 - I	Below minimum - Employee's performan	ice is unac	ceptable with constant supervision required.
V-B. Enter job-s	specific performance expectation and br	ief descrip	ption.
Enter p	performance rating		
		e is outsta	nding with little or no supervision required.
0			vays acceptable with minimal supervision required.
0		-	able the majority of the time with routine supervision required.
0			res immediate improvement and requires close supervision.
1 - 1	Below minimum - Employee's performan	ice is unac	ceptable with constant supervision required.

V-C. Enter job-specific performance expectation and brief description.

0	5 - Often exceeds - Employee's performance is outstanding with little or no supervision required.
0	4- Consistently meets - Employee's performance is always acceptable with minimal supervision required.
0	3 - Usually meets - Employee's performance is acceptable the majority of the time with routine supervision requir
0	2 - Needs to improve - Employee's performance requires immediate improvement and requires close supervision.
>	1 - Below minimum - Employee's performance is unacceptable with constant supervision required.
por	nses regarding the employee's performance over the course of the evaluation period.
por Ent	nses regarding the employee's performance over the course of the evaluation period.
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Ent	nses regarding the employee's performance over the course of the evaluation period. ter performance rating 5 - Often exceeds 4- Consistently meets

Employee Signature ______ Date_____

Supervisor Signature ______Date _____

Section VII - Beyond Compliance Training

IMPORTANT Beyond Compliance Message: Annually, two hours of Beyond Compliance training are required of all staff and strongly encouraged for our TT and FTNTT faculty. The deadline to satisfy Beyond Compliance training is the end of the fiscal year, June 30. It is IMPORTANT to note that one of your two annual Beyond Compliance (BC) hours may be a gender-based discrimination or harassment course. The Title IX Training option may be a facilitator-led session. (Visit <u>Beyond Compliance</u> for dates and times) or online. To access the online, self-paced Beyond Compliance sessions, please visit <u>Safe Colleges</u>.

Has this employee completed at least two hours of compliance training in the last fiscal year?

	_	Yes
	^	No (Please comment in "Goals for Completion" below)
	_	In Progress (Please comment in "Goals for Completion" below)
	Co	mments:
Addit	iona	al opportunities for development of staff:
inclus oppos focus	sion tuni in ea	resity is strongly encouraging our staff to complete trainings regarding diversity , equity and . (Visit <u>Diversity Education and Training Lab Offerings</u>). In addition, supervisors should provide ties for staff to enhance their job-related knowledge and skill set. It is suggested that these goals be a ach performance evaluation period going forward. Trainings may involve facilitator-led sessions, webinars, led presentations, and other options. (Visit <u>HR Training & Development Calendar</u>).
		specific opportunities have been provided (i.e. trainings your department has organized, requested or rted, etc.) to expand diversity, equity and inclusion capacity/expertise for this staff member?
		specific opportunities have been provided (i.e. trainings your department has organized, requested or rted, etc.) to this staff member to enhance their job related knowledge and skill set?
3. W	hat	opportunities for promotions might occur over the next three years?

This section is available in the employee self-evaluation form.

SUPPLEMENTAL QUESTIONS: To be completed by employee as self-evaluation questions.

What did you receive from your supervisor that you felt WAS HELPFUL and assisted you in your ability to perform your job effectively?
What did you receive from your supervisor that you felt WAS NOT HELPFUL and inhibited your ability to perform your job effectively?
What did you NOT receive from your supervisor that you felt would have been helpful in performing your job more effectively?
What specific opportunities have you been provided (i.e. trainings your department has organized, requested or supported, etc.) that expanded your diversity, equity and inclusion capacity/expertise?
What professional development opportunities would you like your supervisor to provide to enhance your diversity, equity and inclusion expertise/capacity?
What specific professional development opportunities have you been provided to enhance your knowledge and job-related skill set?
What professional development opportunities would you like your supervisor to provide to enhance your knowledge and job-related skill set?
What promotions or alternate assignments/positions might you seek over the next three years?