**STUDENT RESOURCES**

Counseling Services  
Room 131B  
P: 330-675-7603  
E: bozimek@kent.edu  
W: www.kent.edu/trumbull/counseling-services

Trumbull Campus Security  
Classroom Building  
P: 330-675-8832  
W: www.kent.edu/trumbull/campus-safety

**FACULTY/STAFF RESOURCES**

Human Resources  
P: 330-672-2100  
W: www.kent.edu/hr

IMPACT Employee Assistance and Work/Life Program  
P: 800-227-6007  
W: www.kent.edu/hr/benefits/employee-assistance-program-impact-solutions

Trumbull Campus Security  
Classroom Building  
P: 330-675-8832  
W: www.kent.edu/trumbull/campus-safety

**24-HOUR RESOURCES**

Kent State 24-Hour Hotline  
P: 330-675-7677

Call 2-1-1  
P: 211  
W: www.211.org

Champion Township Police  
P: 911 [emergency]  
P: 330-675-2730 [nonemergency]

Coleman Professional Services  
552 N. Park Ave.  
Warren, OH 44481  
P: 330-394-8831  
W: www.colemanservices.org

Crisis Text Line  
Txt: 4hope to 741741

National Suicide Prevention Lifeline  
P: 800-273-TALK [8255]  
P: 888-628-9454 [En Espanol]  

Someplace Safe  
1540 Tod Ave. NW  
Warren, OH 44485  
330-393-3005  
W: www.someplacesafe.org

The Trevor Lifeline: Preventing Suicide Among LGBTQ Youth  
P: 866-488-7386  
W: www.thetrevorproject.org

Trumbull County Sheriff’s Office  
150 High St. NW  
Warren, OH 44481  
P: 330-675-2508  
W: www.sheriff.co.trumbull.oh.us

Trumbull Memorial Hospital Emergency Room  
1350 E. Market St.  
Warren, OH 44482  
P: 330-841-9011  
W: trumbullmemorial.org

Veterans Crisis Line  
P: 800-273-8255 [Press 1]  
Txt: 838255  
W: www.veteranscrisisline.net

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**Trumbull Campus Resources**

This card will assist you in determining how to respond to distressed, disruptive or at-risk individuals. On the reverse side, you will find the Trumbull Campus Response Guide, which is divided into three categories: situations requiring immediate assistance, situations requiring some assistance and situations you can address on your own. You will also find signs and symptoms, examples and action steps for each of these categories.

The colored symbols below designate resources that can be utilized in the following types of situations:

- 🔄: Requires immediate assistance; imminent risk to self or others
- 🔄: Requires assistance; possible risk to self or others
- 🔄: Address and make referrals; minimal risk to self or others
- 🔄: Mental health resources
### Situations You Can Address and Make Referrals

**Minimal risk to self or others**

- Types of signs and symptoms:
  - Individual does not express or indicate issues of risk to self or others.
  - Only a few indicators of distress are evident (e.g., difficulty focusing, troubles with sleep).
  - Disrespectful or inappropriate language.
  - Visible distress, academic difficulties, sleep or eating problems, emotional outbursts, social withdrawal.
  - Issue is typically impacting only one area of the individual's life (e.g., family, academic or social).

**Examples:**
- Individual reports being depressed or anxious and denies suicidal or homicidal thoughts.
- Individual sends an email with profanity demanding immediate response.
- Individual appears to have distorted body image and frequently references a desire to lose weight.
- Student will not put away a laptop when requested by an instructor.
- Student raises voice at the office receptionist and demands assistance.
- Individual is stressed about upcoming exam and discloses history of test anxiety.

**What you can do:**
- Offer information and resources
  - Share your concerns and offer campus and/or community resources that may help with the individual's issue.
  - Consider following up with the individual to express concern and see if any help is needed getting connected to campus resources.
  - If in doubt, consult with your supervisor or chair/director.

### Situations Requiring Assistance

**Possible risk to self or others**

- Types of signs and symptoms:
  - Individual may be at risk to self or others.
  - Several indicators of distress are evident (e.g., difficulty focusing, decreased appetite, poor class attendance, can't sleep).
  - Expressions of hopelessness; talk of suicide; being out-of-touch with reality.
  - Emotional reaction out of proportion to situation.
  - Issue is impacting more than one area of an individual's life (e.g., family, academic, social, personal).

**Examples:**
- Individual exhibits behavior that seems out-of-touch with reality (e.g., is seeing or hearing things that others do not, is speaking or thinking in a disorganized fashion, appears paranoid).
- Individual reports a history of self-injurious behavior (e.g., cutting or burning self) and reports the urge to engage in this behavior again.
- Individual experiencing a sudden and distressing event (e.g., death of loved one, break up, divorce) and seems emotionally inconsolable.

**What you can do:**
- Consult with a resource about your concerns
  - Inform a distressed individual that you would like to call a mental health resource to obtain guidance about how to best help.
  - If in doubt, consult with your supervisor or chair/director.

### Urgent Situations Requiring Immediate Assistance

**Imminent risk to self or others**

- Types of signs and symptoms:
  - Situation presents an immediate threat of harm to self or others (e.g., individual has a weapon, verbal threats are being made).
  - Individual discloses intent to harm others or take own life.
  - Multiple indicators of distress are evident (e.g., difficulty focusing, decreased appetite or weight loss, poor class attendance, can't sleep and appears exhausted).
  - Issue is impacting multiple areas of an individual's life (e.g., family, academic, social, personal).

**Examples:**
- Individual attempts or threatens to cause physical harm to others.
- Individual states that if a situation is not resolved appropriately “you will pay for it.”
- Individual threatens immediate danger to self (e.g., threatens to shoot self, take pills, jump off a building).
- Student in the classroom is yelling, does not respond to the instructor's attempts to de-escalate the situation, and begins to throw a chair.
- Individual is unconscious, unresponsive or tells you that pills were ingested.

**What you can do:**
- Contact an emergency resource
  - Call 911 when the individual poses an immediate danger to self or others.
  - Share documentation with your supervisor or chair/director per departmental protocol.