KENT STATE UNIVERSITY

BUILDING CURATOR GUIDEBOOK

2018 EDITION
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FREQUENTLY USED TELEPHONE NUMBERS

AUTOMATED BUILDING SYSTEMS .................................................. 330-672-4301
CUSTODIAL SERVICES ................................................................... 330-672-2345
POLICE SERVICES ......................................................................... 330-672-2212
ENVIRONMENTAL HEALTH AND SAFETY .................................... 330-672-1950
FACILITIES PLANNING AND OPERATIONS .................................. 330-672-3880
FIRE PREVENTION ......................................................................... 330-672-0831
GENERAL UNIVERSITY INFORMATION ....................................... 330-672-3000
MAINTENANCE SERVICES ............................................................. 330-672-2345
NETWORK AND TELECOMMUNICATIONS SERVICES ................. 330-672-7246
OFFICE OF THE UNIVERSITY ARCHITECT ................................... 330-672-3880

SCHEDULING
ACADEMIC FUNCTIONS
Office of the University Registrar .................................................. 330-672-3131
NON-ACADEMIC FUNCTIONS
University Events and Conference Services ................................. 330-672-3202

WASTE MANAGEMENT SERVICES
Hazardous Waste Disposal ............................................................ 330-672-1950
Recycling Collection Services ....................................................... 330-672-2345
Recycling Educational Information ............................................... 330-672-8023
Refuse Removal ............................................................................ 330-672-2345
MISSION STATEMENT

It is the mission of each Building Curator to provide assistance in coordinating the communication of safety, security, maintenance, custodial, energy usage and other needs of their respective building with the various Kent State University offices responsible for those functions. The Building Curator also provides assistance with scheduling the use of their designated building via the Office of the University Registrar and the University Events and Conference Services office.

INTERNAL COMMUNICATIONS

The Building Curator, being the main point of contact, shall establish a system of internal communications most appropriate to their building in order to disseminate information from the administrative offices. Methods of internal communication could take the form of memos, emails, listserves, posting of information on bulletin boards, etc.

LISTSERV ADDRESS
(To email information to all Building Curators)

CURATOR@listserv.kent.edu

WEBSITES

HOME PAGE
https://www.kent.edu/universityarchitect/building-curators-resources

DIRECTORY
https://www.kent.edu/universityarchitect/building-curators-directory
The University Policy Register is a compilation of the official university, administrative and operational policies of Kent State University. The purpose is to serve the university community as a source of reliable information and as a foundation on which decisions can be made. It is the duty of the Office of General Counsel to oversee and maintain the official University Policy Register as provided for in the Kent State University Constitution. Administrative policies and operational procedures involving Building (Facility) Curators can be referenced within the following web links.

CHAPTER 1: DEFINITIONS
1 - 01: Definition of terms used in the rules of Kent State University
https://www.kent.edu/policyreg/definition-terms-used-rules-kent-state-university

CHAPTER 2: GOVERNANCE
2 - 01: Constitution of Kent State University
https://www.kent.edu/policyreg/constitution-kent-state-university

CHAPTER 4: UNIVERSITY LIFE
4 - 03.3: Administrative policy regarding posting handbills, and sound amplification equipment
https://www.kent.edu/policyreg/administrative-policy-regarding-posting-handbills-and-sound-amplification-equipment

4 - 03.301: Operational procedures and regulations regarding posting
https://www.kent.edu/policyreg/operational-procedures-and-regulations-regarding-posting

4 - 03.302: Operational procedures and regulations regarding flier and leaflets

4 - 03.303: Operational procedures and regulations regarding sound-amplification equipment
https://www.kent.edu/policyreg/operational-procedures-and-regulations-regarding-sound-amplification-equipment

CHAPTER 5: ADMINISTRATION
5 - 12: University policy regarding guidelines for the use of grounds, buildings, equipment and facilities

5 - 12.1: Administrative policy regarding space and space programming
https://www.kent.edu/policyreg/administrative-policy-regarding-space-and-space-programming
5 - 12.15: Administrative policy on entry and use of university offices
https://www.kent.edu/policyreg/administrative-policy-entry-and-use-university-offices

5 - 12.4: Administrative policy regarding use of university facilities
https://www.kent.edu/policyreg/administrative-policy-regarding-use-university-facilities

5 - 12.401: Operational procedures and regulations regarding use of university facilities
https://www.kent.edu/policyreg/operational-procedures-and-regulations-regarding-use-university-facilities

5 - 12.402: Operational procedures and regulations regarding conferences and events
https://www.kent.edu/policyreg/operational-procedures-and-regulations-regarding-conferences-and-events

5 - 12.403: Operational procedures and regulations regarding schedule of use and closed periods for buildings of the university

5 - 12.7: Administrative policy regarding persona non grata status for nonstudent visitors
https://www.kent.edu/policyreg/administrative-policy-regarding-persona-non-grata-status-nonstudent-visitors

5 - 12.9: Administrative policy regarding the use of skateboards, rollerblades, bicycles, and similar conveyances on campus
https://www.kent.edu/policyreg/administrative-policy-regarding-use-skateboards-rollerblades-bicycles-and-similar

5 - 12.901: Operational procedure regarding the use of skateboards, rollerblades, bicycles, and similar conveyances on campus
https://www.kent.edu/policyreg/operational-procedure-regarding-use-skateboards-rollerblades-bicycles-and-similar

5 - 21: University policy regarding smoking and tobacco use at Kent state university

5 - 22: University policy regarding deadly weapons
https://www.kent.edu/policyreg/university-policy-regarding-deadly-weapons

CHAPTER 7: FINANCE

7 - 04: University policy regarding the authorization and award of capital construction projects
https://www.kent.edu/policyreg/university-policy-regarding-authorization-and-award-capital-construction-projects
EMERGENCY/NON-EMERGENCY MAINTENANCE REPAIRS

EMERGENCIES OR SERIOUS CONDITIONS

A condition which could result in a fire, serious property damage or injury/death must be reported to the Kent State University Police Services dispatch by calling 9-1-1.

Maintenance items which fall under this classification include, but are not limited to, the following situations:

- Smell of smoke or burning odors;
- Visible smoke;
- Odor of gas, natural or liquid propane;
- Hazardous materials, chemicals, leaks, spills;

NON-EMERGENCY OR SPECIAL CONDITIONS

These conditions can be defined as any situation that could potentially cause harm to personnel, occupants or property. The following is a guideline of some typical problems which could be considered in this category:

ELECTRICAL

- Bare, exposed wiring or severely damaged power cords;
- Visible water in electrical fixtures, such as ceiling lights; and/or
- Lights out in a parking lot.

HEATING, VENTILATING, AIR CONDITIONING (HVAC)

- Noise (such as chirping, squeaking, or grinding) from fans, vents, heating and air conditioning units;
- Water leaking from a ceiling where there are no known plumbing installations above;
- Water collecting under a window or wall ventilation unit;
- Complete loss of air movement in an area, room or floor; extreme variance in temperature below 68 degrees F in winter and above 75 degrees F in summer; and/or
- Unusual amounts of steam escaping from pipes and equipment.
PLUMBING

- Overflowing toilets, sinks and urinals;
- Plugged drains or unexpected standing water;
- Faucets or valves which have lost their functions and won’t shut off;
- Loss of water pressure; and/or
- Water entering from ceilings, walls or other areas where known plumbing installations are located.

STRUCTURES

- Broken glass in windows and doors;
- Broken or non-functioning doors or windows;
- Water entering a building from outside foundation areas; and/or
- Visibly loose or falling concrete from overhead installations to sidewalks, steps and roadways.

LOCKS

- Doors which will not lock;
- Keys broken or stuck in locks; and/or
- Doors with hydraulic closures that are slamming or closing too quickly or too slowly.

CUSTODIAL

- Water clean-up due to broken pipes and equipment;
- Interior building entrance water build-up from melting ice and snow;
- Depleted paper product supplies in restrooms; and/or
- Cleaning needed due to illness, construction or situations causing a hazard or discomfort for building personnel.
University Facilities Management’s mission is to maintain and enhance the buildings and grounds on the Kent Campus of Kent State University. An attractive and functional university environment is created, maintained and managed by this department. For general information regarding the services provided, contact the main switchboard via the above-listed number.

Buildings and Grounds Services

The following services are provided by University Facilities Management:

- Carpentry;
- Custodial;
- Electrical;
- Energy management;
- Fleet vehicle maintenance;
- Glass repair and replacement;
- Grounds;
- Heating and air conditioning;
- Locks and keys;
- Masonry;
- Painting;
- Plumbing;
- Recycling collection services;
- Refuse removal;
- Snow removal from roads and sidewalks (parking lots, call Parking Services: 24432);
- Steam distribution;
- Welding; and
- Zone Maintenance.

In the event of an emergency repair condition which poses immediate danger to personnel or property, such as flooding, broken windows, electrical shorts, please call 330-672-2345, the 24-hour service telephone number.
University Facilities Management’s work request system, FlashTrack, is offered to Kent State University departments in effort to expedite the process of requesting and tracking maintenance, repair and custodial services for Kent Campus buildings and grounds. In Kent State University’s academic and administrative buildings, all requests for minor repairs should be made using the FlashTrack online work request system accessed via: https://solutions.kent.edu/flashtrack.

For security issues, an actual department head signature must be on file for key requests from the Lock Shop; key card requests must be accompanied by an “Electronic Lock A” form which can be accessed via: https://www.kent.edu/ufm/lock-shop-key-requests. Please fax this completed form to the UFM Lock Shop at 330-672-7843.

Please create and complete the online work request using FlashTrack when requesting repair and maintenance of existing facilities and building equipment, such as door locks, lighting, heating and cooling systems. FlashTrack should also be used when requesting maintenance, repair, grounds keeping and custodial services for events that are planned through the University Events and Conference Services or Intercollegiate Athletics offices.

When completing a request in FlashTrack, the request will be automatically assigned to the correct Zone according to the building information entered. If a maintenance supervisor determines that the work is beyond the typical scope of the zone staff’s responsibilities, the work request will be routed to the appropriate shop to address. Upon receipt of a request for work, the requestor will receive an email notification indicating that the request has been received. The email will also provide a service request and issue a work order number which can be used for tracking purposes.

Building Curators are able to track work requests through FlashTrack located under ‘My Work Order’ in FlashTrack. Any question or access issues please contact the FAMIS systems specialist at 330-672-2886.

Improvements and/or enhancements to Kent Campus buildings, offices and grounds that require planning and scheduling of University Facilities Management’s skilled craft trade shops may also require approval of and participation by the Office of the University Architect. These types of special requests necessitate the identification of funding for the project or service. If a department is considering or planning a change of usage of an area or space, please refer to the section on the Office of the University Architect on page 15 of this Guidebook.
Automated Building Systems

PHONE: 330-672-4301  FAX: 330-672-9288
WEBSITE: https://www.kent.edu/ufm/energy-operations

University Facilities Management’s Energy Management office provides round-the-clock computerized monitoring of mechanical, utility and alarm systems in each building. Call the Building Automation and Control Center (BACC) for the following services:

- Scheduling of heating, ventilating and air conditioning systems:
  - From the Office of the University Registrar for classes;
  - For special events; and
  - For office hour scheduling.

- Maintenance on all automation system hardware and software; and

- Alarm monitoring and maintenance.

Reporting Room and Building Air Quality Concerns

Building Curators should coordinate with University Facilities Management to assist with maintaining the comfort level of their ambient air room and/or building environments. If air quality in an office space is not satisfactory, the Zone Maintenance office must be contacted by calling 330-672-2345. Zone Maintenance staff will determine whether the heating or cooling equipment is in good working order, and then will follow-up when adjustments or repairs to the equipment are needed.

Building HVAC Scheduling Request Form

Heating, ventilation and air conditioning building systems are not in operation twenty-four hours a day, seven days a week. To assist the Energy Management office with providing the best possible HVAC services, Building Curators should complete a Building Heating and Cooling Scheduling Request form for scheduling on the building automation system. This Adobe Acrobat .pdf form is available as a link on the University Facilities Management’s Energy Website at: https://www.kent.edu/ufm/energy-operations. Whenever a Building Curator and occupants of their respective building need to have HVAC equipment scheduled, the Building HVAC Scheduling Request form should be retrieved from the Website, completed, and then faxed to the Energy Management office at: 330-672-WATT (9288).
CUSTODIAL SERVICES
PHONE: 330-672-2345  FAX: 330-672-2956
WEBSITE: https://www.kent.edu/ufm/custodial

To request services or information regarding Custodial Services for offices, athletic and academic buildings call the above-listed number. The following building issues should be directed to University Facilities Management’s Custodial Services office:

- Requests for special cleaning - shampooing carpeting, cleaning and recoating tile floors;
- Depleted paper products supplies in restrooms;
- Water clean-up due to broken pipes and equipment;
- Interior building entrance water clean-up from rain, melting ice and snow and requests to shovel now at building entrances;
- Cleaning needs due to illness, construction activities, or situations causing a hazard or discomfort for building occupants;
- Requests for sweeping and picking up outside entranceway trash and emptying cigarette ash cans;
- Information on cleaning windows and window blinds;
- Requests to clean glass entrance doors;
- Requests to sanitize restrooms and
- Requests for insect or pest control services.

PEST CONTROL/INSECT/RODENT CONCERNS
PHONE: 330-672-2345
WEBSITE: https://solutions.kent.edu/flashtrack

Contact University Facilities Management for any insect and/or pest concerns and services. When reporting a request for service, please provide the following information:

- Name of building, floor, room number, etc., to best locate the area of concern;
- Identification of insect or pest in need of control; and
- Name and phone number of person to contact when the contracted pest control service person follows up with this service request.
ELEVATOR AND ESCALATOR SERVICES

PHONE: 330-672-2345

Elevator/escalator malfunctions must be reported to University Facilities Management at the above-listed telephone number at any time.

Any questions regarding the following procedures should be directed to University Facilities Management at 330-672-2345:

When smoke or fire is detected in or near an elevator, immediately call 9-1-1!

When reporting an elevator problem, it is essential that as much information as possible is given to save time in locating the problem:

- Name of person making the call. Anonymous phone calls will not be acted upon.
- Name of the building where the elevator is located.
- Location of the car. Provide floor number or floor numbers the car is in between.
- If there is more than one car, which one is not operating?
- Provide any other pertinent information.

The person receiving the call will notify University Facilities Management’s maintenance personnel to check the elevator for malfunctions or vandalism. If the maintenance staff cannot correct the elevator problem, the elevator service contractor will be notified of the malfunction.

When people are trapped in an elevator:

- Determine on which floor the car is stuck, or in between which floors the car is located.
- Call 330-672-2345 to relay need for assistance.

If the car is within two (2) feet of the floor, and in all cases not more than three (3) feet, a rescue may be attempted only by the University Police Services, maintenance personnel from either University Facilities Management or Residence Services, Residential Security Aide supervisors, or any combination of the above.

If the car is more than three (3) feet from the floor, call 330-672-2345 for the elevator maintenance personnel to perform the rescue. Communicate with the trapped person(s) for reassurance that help is forthcoming; do not attempt to assist in evacuating the trapped victim(s). Only in absolute life-threatening emergencies would an attempt ever be made to move a car with someone in it.
Safety is a prime concern at Kent State University, and every reasonable effort will be made to continue to emphasize its importance. It is the responsibility of Kent State University and each employee to comply with applicable federal, state and local codes and regulations to ensure that the university is a safe environment in which to work.

It is the responsibility of Compliance and Risk Management’s Environmental Health and Safety office to provide health and safety services to the university through technical support, consultation, investigation, audits of facilities, and training to ensure an understanding of proper health and safety practices. Its primary functions are to assist the university in promoting health and safety awareness, meeting compliance requirements, establish health and safety responsibilities, prevent and/or reduce work related injury-causing incidents, and eliminate occupational hazards and unsafe conditions. To request services or information, please call the Environmental Health and Safety office at the above-listed number.

**DOCUMENTING POTENTIAL SAFETY HAZARD INCIDENTS**

To initiate corrective measures, Compliance and Risk Management’s Environmental Health and Safety Office, 330-672-1950, should be notified if potential safety hazards are present. A “Safety Hazard Report” can be filed with this office to document incidents of non-occupational injuries sustained on campus: [https://www.kent.edu/compliance/incidentaccidentinjury](https://www.kent.edu/compliance/incidentaccidentinjury).

Contact the Office of General Counsel at 330-672-2982 for all matters implicating legal issues.

**REPORTING OCCUPATIONAL INJURIES AND ILLNESSES**

Contact the Environmental Health and Safety office at 330-672-1950 for issues concerning workplace safety. In the event of an occupational injury or illness:

- Employee needs to seek appropriate medical attention for the injury or illness;
- Employee must report the injury or illness to their immediate supervisor;
- Supervisor will provide the individual with a copy of the “Employee Report of Injury or Occupational Illness” form to document the incident. Supervisor will complete the accompanying the “Supervisor Statement” form and follow-up with any witnesses to document the events leading to the incident.
- Supervisor will retain the pink copies of these reports for departmental filing and send the white and yellow copies of these forms to the Environmental Health and Safety office;
- Within a few days, an occupational health and safety officer will contact the injured employee to update information regarding the incident;
- Requests for information concerning Bureau of Workers’ Compensation claims should be directed to Human Resources Services and Solutions at 330-672-2901.
Waste Management Services

Waste management services for Kent State University include hazardous waste disposal, recycling collection services, refuse disposal, and surplus equipment redistribution and disposal.

Hazardous Waste Disposal……………………………………………………………330-672-1950
WEBSITE:  https://www.kent.edu/compliance/chemical-waste-disposal

If not handled properly, the disposal of chemical waste can be a serious and costly problem. State and federal “cradle-to-grave” regulations make it illegal to dispose of chemical wastes in any manner except through proper treatment and/or by a licensed company.

One major problem with proper disposal of chemicals is the lack of identification. Containers must be labeled or marked so that their contents are known. Material Safety Data Sheets (MSDS) must be kept with the chemical from the time it is received until that chemical is picked up for disposal.

When chemicals are no longer needed or cannot be used, contact Facilities Planning and Operations’ Environmental Health and Safety Office at 330-672-1950 for details on the proper methods of collection and/or disposal.

Recycling and Trash Collection Services……… educational information 330-672-8023
………………………………………………………………………indoor and outdoor bins 330-672-2345
WEBSITE:  https://www.kent.edu/sustainability/wasterecycling
WEBSITE:  https://www.kent.edu/ufm/grounds

The Office of Sustainability provides information on how to dispose of University-owned items, answers questions on the recyclability of items, and conducts educational programs. Scheduling recycling and trash removal from exterior building containers are services provided by University Facility Management’s Grounds shop. Arrangements must be made in advance for special service requests, such as departmental or building clean-outs. Scheduling recycling and trash removal from the interior of academic buildings are services provided by University Facility Management’s Custodial Services.

Surplus Equipment Redistribution and/or Disposal Program……………330-672-2276
WEBSITE:  https://www.kent.edu/procurement/surplus-options

Kent State University Procurement Department maintains the Surplus Options Website to help redistribute functional equipment throughout the university community, thus saving money and combining resources. Reference the above-listed Website for the handling of surplus university equipment.
The Department of Public Safety and Police Services are located in the Stockdale Safety Building. Public Safety provides:

- Police Services provides 24-hour patrols and protection
- Officers patrol campus on foot, bicycles and vehicles
- Campus security and courtesy phones are available in all buildings and parking lots
- Residential security aides provide escort service to and from campus buildings
- Numerous safety, awareness and risk reduction programs are offered on campus
- Parking lots are patrolled and restricted to permit holders with designated visitor areas
- Campus-wide motorist assistance is available

**BUILDING SECURITY AND CRIME PREVENTION**

University policies concerning building hours and after-hours use were established, among other reasons, to enhance the ability of the Building Curator in addressing the physical security of facilities under their control. Several other tools are available to assist the Building Curator in protecting a facility from crime:

**SECURITY SURVEYS**

Kent State University Police Services employs personnel qualified to conduct a security analysis of campus facilities. Upon request, an officer will analyze a facility or component part for existing physical and/or procedural security risks. This process includes the following steps:

- Crime analysis;
- Demographic studies;
- Site observation; and
- User interviews.

Based upon the analysis, a written recommendation will be provided including suggestions on procedural, technological and physical modifications intended to reduce or remove the risk of criminal activity. There is no charge for this service.

**ALARM SYSTEMS**

In some cases, an alarm system may be desired or recommended. University Police Services has established requirements for the installation of detection alarms to ensure the quality and consistency of their application. Alarms installed without approval by the university police may not be routed directly into the alarm system monitored by Police Services dispatchers.

**CRIME PREVENTION PROGRAMS**

The Department of Public Safety also provides various programs and presentations on requested topics to assist in security and crime prevention efforts.
It is the purpose of the Office of the University Architect to assure the orderly and economical development and alteration of facilities according to sound architectural and engineering practices in keeping with the regulatory and procedural requirements of the university, state, and other governing agencies. These responsibilities are primarily driven by capital planning and construction appropriations and secondly, by locally-funded improvements and renovations to the physical facilities.

**Change of Physical Environment**

Inquiries or requests related to the change of the physical environment at Kent State University shall be directed to the Office of the University Architect. Refer to the University policy register: [https://www.kent.edu/policyreg/university-policy-regarding-authorization-and-award-capital-construction-projects](https://www.kent.edu/policyreg/university-policy-regarding-authorization-and-award-capital-construction-projects)

The following are considered changes to the physical environment:

- Additions, renovations or subdivisions of existing buildings;
- Changes to exterior site development including roads, parking areas, gardens and walks;
- Major furniture installations or reconfiguration which may affect exit routes or access for the disabled;
- Changes in utility requirements including lighting, power, data communications, heating, cooling, water or drainage;
- Major equipment purchases which may require changes in utilities;
- Signage; and
- Contracting of services for any of the above.

Initial contact with the Office of the University Architect should include the location and a brief description of the proposed changes. If the Office of the University Architect determines that the proposed change is major, a written description may be required. If determinable at the time of initial contact, the source of funds should be identified. The scope of each request shall determine the processes required for implementation.

**Regulations Regarding Postings**

The Building Curator is responsible for identifying the specific purpose of bulletin boards under their purview whether it is for general information or specific departmental use. Postings are not permitted on woodwork, doors, windows, walls or bulletin board frames. Posters in these locations should be removed.
REPORTING CHANGES TO INSTRUCTIONAL ROOMS

OFFICE OF THE UNIVERSITY ARCHITECT

PHONE: 330-672-3880  FAX: 330-672-2648
WEBSITE: https://www.kent.edu/universityarchitect/building-curators-resources

INSTRUCTIONAL ROOMS

Any room that is designated with a ‘Room Type’ code in the FAMIS Database and is currently schedulable through BANNER is herein defined as an ‘Instructional Room’. Instructional Rooms include classrooms and class laboratories, as well as certain auditoria, studios, athletic facilities, etc. which require academic scheduling.

The Building Curator shall immediately report changes to Instructional Rooms to the Office of the University Architect by documenting the information on the Instructional Room Data Sheet and then forwarding the completed form to the Office of the University Architect. This form in MS Excel format is available via a link that is posted on the Building Curator Webpage at the URL: https://www.kent.edu/universityarchitect/building-curators-resources.

Such changes may include:

- Room Type;
- Seating Capacity; and
- Room Attributes/Characteristics (Classroom Equipment, etc.).

The Building Curator will also be responsible for conducting annual audits of all Instructional Rooms in their building using the Instructional Room Data Sheet. Building Curators will be required to return copies of their completed Instructional Room Data Sheet to the Architecture Database Coordinator at the Office of the University Architect.
SCHEDULING OF ACADEMIC FUNCTIONS

OFFICE OF THE UNIVERSITY REGISTRAR

PHONE: 330-672-3131    FAX: 330-672-4836
WEBSITE: https://www.kent.edu/registrar

Kent State University’s Office of the University Registrar will provide efficient, timely and personable service to students, the campus community and outside agencies; will consistently and fairly implement state, federal and institutional policies and procedures; and will maintain, at all times, institutional credibility through the proper maintenance of the student academic transcript.

The Office of the University Registrar is responsible for all academic scheduling. Any function with a course and section number must go through the Office of the University Registrar. All other scheduling should be referred to the University Events and Conference Services office.

The Building Curator should contact the Office of the University Registrar:

- To determine the schedule of an individual classroom or entire building; and/or
- When there are two (2) classes scheduled in the same room at the same time.

The Office of the University Registrar will contact the Building Curator if:

- A classroom capacity does not equal the capacity as assigned by the Office of the University Architect; and/or
- A classroom is missing furniture e.g., tablet arm chairs, lecterns, tables, etc.
SCHEDULING OF NON-ACADEMIC FUNCTIONS

UNIVERSITY EVENTS AND CONFERENCE SERVICES

PHONE: 330-672-3202    FAX: 330-672-9995
WEBSITE:  https://www.kent.edu/universityevents/policies-and-procedures

The University Events and Conference Services office facilitates and coordinates services and event facilities on the Kent State University Kent Campus for non-academic events. The University Events and Conference Services office is also responsible for maintaining a calendar of non-academic events for the entire university.

The University Events and Conference Services office will accept requests to schedule facilities for other than authorized instruction, and will coordinate the use of the facility with the appropriate Building Curator. (Reference: University Policy Register, Chapter 5-12.402).

The following service providers are notified when events are properly scheduled:

- Police Services – to unlock and secure a building;
- Custodial Services – to clean before/after an event;
- Building Automation and Control Center – to adjust heating/air conditioning units;
- Audio Visual Services – for equipment requests;
- Parking Services – as needed;
- Banquet Sales – as needed;
- Fire and Safety – as needed; and
- Special Information – such as interior door keys, elevators, and lighting.

The University Events and Conference Services office can also assist in a number of other ways. Please do not hesitate to contact this office for any questions regarding these items:

- Table use;
- Facility rental waivers;
- Off-campus vendors; or
- Special classroom needs from instructors i.e., speakers, special exams.