## BENEFITS PROVIDER CONTACT INFORMATION

<table>
<thead>
<tr>
<th>COMPANY</th>
<th>NOTES/INFORMATION</th>
<th>CONTACT INFORMATION</th>
</tr>
</thead>
</table>
| Caremark, Inc. (Prescription) | Caremark Pharmacy Services are available at over 55,000 retail pharmacies throughout the United States. Mail Service is also available. Mail order is convenient, safe, less costly and **required** after two refills for all maintenance medications. For provider location information, log onto: [http://www.caremark.com](http://www.caremark.com) after receiving a membership card. | Claims: Caremark, Inc.  
Attn: Claims Department  
P.O. Box 686005  
San Antonio, TX 78268-6005  
Internet: [http://www.caremark.com](http://www.caremark.com)  
Customer Service: 888-202-1654  |
| Delta Dental (PPO Dental)   | With this plan enrollees can go to any licensed dentist anywhere. However, you will save more money by seeing an in-network dentist. The PPO dentists agree to accept lower fees for most services than Delta Dental Premier dentists.                                                                                     | Claims: Delta Dental  
P.O. Box 9085  
Farmington Hills, MI 48333-9085  
Internet: [www.deltadentaloh.com](http://www.deltadentaloh.com)  
Customer Service: (800) 524-0149  |
| EYEMED (Vision Plan)        | This vision plan provides benefits in many locations such as, LensCrafters, Sears Optical, Pearle Vision, Target Optical, JC Penney Optical and Private Practitioners.  
[www.eyemedvisioncare.com](http://www.eyemedvisioncare.com)  
**Plan: Select Plan G**  
**Group #: 9765785**  | Claims: EyeMed Vision Care  
ATTN: OON Claims  
PO Box 8504  
Mason, OH 45040-7111  
Internet: [www.eyemedvisioncare.com](http://www.eyemedvisioncare.com)  
Customer Service: (866-939-3633)/(866-723-0514)  |
| Medical Mutual of Ohio (Medical) | For the most up-to-date information about providers in the SuperMed Plus log onto: [http://www.medmutual.com](http://www.medmutual.com). Click on 'Find a Provider' on the Medical Mutual home page, then select the desired network. For information about networks available outside of Ohio, contact the Benefits Office at KSU at 330-672-3107.  
**Group #: 765857 Medical**  | Claims: Medical Mutual of Ohio  
P.O. Box 6018  
Cleveland, OH 44101-1018  
Internet: [http://www.medmutual.com](http://www.medmutual.com)  
Customer Service: 800-382-5729  |
| **PNC BANK (FSA/HRA)** | PNC Bank is the administrator for the flexible spending accounts (FSA) and Health Savings Accounts (HSA). PNC also offers incentives and at work banking through many ATMs available on campus. Reimbursement claims and forms are accessible through your PNC personal account. | Internet: | pncbenefitplus@healthaccountservices.com  
Customer Service: | (844) 356-9994 |
| --- | --- | --- | --- | --- |
| **The Standard (Basic Life, Voluntary Supp Life, Voluntary LTD)** | The Standard provides all three plans listed to the left. All forms and booklets related to these plans are at www.kent.edu/hr/forms-library-cfm. **Policy #: 642427** | Continued Benefits (Portability): | 800-378-4668 x 6785  
Customer Service: | 800-348-3226 |
| **Impact (EAP & Work/Life Program)** | Impact offers solutions to problems that arise due to: stress, legal issues, marital/family issues, alcohol/drug abuse, depression, financial issues, etc. Information and referrals, crisis intervention and counseling services are available. These services are provided at no cost to you as Kent State University pays for this program. | Office: | Behavior Management Associates  
23240 Chagrin Blvd, #500  
Beachwood, OH 44122 |
| **Online Account Login: Kent** | | Internet: | www.impactemployeeassistance.com |
| **OPERS Retirement** | Ohio Public Employees’ Retirement System - Unclassified and classified employees’ retirement system. | Office: | OPERS  
277 E. Town Street  
Columbus, OH 43215 |
| **Internet:** | | Internet: | http://www.opers.org |
| **Contact:** | | Contact: | 800-222-7377 (PERS) |
| **STRS Retirement** | State Teachers’ Retirement System - Faculty retirement system. | Office: | STRS  
275 E. Broad Street  
Columbus, OH 43215 |
| **Internet:** | | Internet: | www.strsoh.org |
| **Contact:** | | Contact: | 888-227-7877 |