### Alta House

**Cleveland**

12510 Mayfield Road

216.421.1536

**population served**

Italian Americans (a senior focus)

**mission statement**

“Alta House, as Northern Ohio’s Italian Cultural Center in Little Italy dedicated to the preservation and enrichment of Italian culture and heritage, a social and local community center offering guidance, programs and related services to individuals and organizations strengthening the Italian American community, and supporting the continual progressive development of the Little Italy area by working together with residents, businesses, government and like-minded organizations.”

**services offered @ center**

- case management & assessment
- health services and education
- lunch and nutrition programs
- homemaking services
- friendly visits and telephone reassurance
- transportation services
- recreational and seasonal programming
- language classes
- intergenerational events

**website**

http://www.altahouse.org/

### Arab American Community Center for Economic and Social Services in Ohio (AACCESS)

**Cleveland**

11555 Lorain Ave

216.252.2900

**population served**

Arab Americans

**mission statement**

“The Arab American Community Center for Economic and Social Services in Ohio (AACCESS) is a community based nonprofit human service organization working towards meeting the community’s economic, social, and cultural needs. We promote a better understanding of the Arabic culture and the integration of Arabic Americans into mainstream American life.”

**services offered @ center**

- advocacy/mediation
- liaison
- after school tutoring
- presentations (cultural outreach)
- anti-hate group workshops
- youth group
- citizenship classes
- youth leadership program
- cultural assistance (including ESOL classes)
- immigration assistance
- family services
- interpretation & translation

**website**

http://www.aaccess-ohio.org/
Asian Services in Action Inc.

Akron
730 Carroll Street
330.535.3263

Cleveland
3631 Perkins Ave. – Ste. 2A-W
216.881.0330

population served
Asians

mission statement
“ASIA’s mission is to empower and advocate for Asian Americans/Pacific Islanders (AAPIs); and to provide AAPIs access to quality, culturally, and linguistically appropriate information and services.”

programs offered @ center
interpreting services
translation services
adult & aging services
mentoring program
domestic violence education/prevention
school readiness/support programs
drug & alcohol education/prevention
health promotion/services
citizenship & civics classes
legal education & outreach
tax education/preparation
immigration legal services
family assistance center

website
http://www.asiaohio.org/

Building Hope in the City

Cleveland
2031 West 30 Street
216-281-4673

population served
urban residents, refugees and immigrants

mission statement
“Restoring the city to God by developing and linking people, communities and churches.” The focus of these efforts are in four main areas: urban community development and church planting, welcoming and partnering with refugees and Immigrants, equipping congregations to serve their communities effectively, and training and deploying God’s people to serve in the city.

services offered @ center
mentoring
translation assistance
tutoring, literacy, and GED preparation
after-school programming
recovery ministries
health information/awareness
English instruction and citizenship test prep
crisis assistance
employment skills-building and workforce development programs
bible studies, care groups and community development activities

website
http://www.buildinghopeinthecity.org/
CAIR Ohio
Cleveland 2999 Payne Ave, Suite 220 216-830-2247

population served Muslims

statement of purpose “Our Cleveland Chapter serves Northern Ohio, including Cleveland, Akron, Canton, Youngstown, Mansfield, and Toledo. We function as a clearinghouse for issues related to Islam and Muslims in Northern Ohio. Each day we strive to advocate for justice and mutual understanding. Our mission is to enhance understanding of Islam, encourage dialogue, protect civil liberties, empower American Muslims, and build coalitions that promote justice and mutual understanding. Our work covers three broad areas: civil rights advocacy, educational outreach, and public relations.”

programs offered @ center educational outreach civil rights advocacy


Catholic Charities – Cleveland Hispanic Services Office
Cleveland 2012 West 25 Street 216.696.2197

population served Hispanic adults and children and youth

programs offered @ center drug/alcohol treatment program prevention, education, and alternative services for children in CMSD

website http://ccdocle.org/facility/hispanic-services-office

Catholic Charities – Lake County Hispanic Services Office
Painesville 8 North State Street – Suite 455 440.352.6191

population served Hispanic families

statement of services “The Hispanic Services program provides outreach and case management services to Latino families in Lake County. Provided through bilingual staff, the programs seeks to serve Latinos who live in Lake County and are experiencing a variety of stressors in adjusting to life in our community. The program helps families with assistance and linkages for translation, social service interventions, medical appointments and other issues.”

website http://ccdocle.org/facility/catholic-charities-lake-county
Catholic Charities - Migration & Refugee Services

<table>
<thead>
<tr>
<th>County</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cuyahoga County</td>
<td>216.334.2900</td>
</tr>
<tr>
<td>Ashland County</td>
<td>419.289.1903</td>
</tr>
<tr>
<td>Geauga County</td>
<td>440.285.3537</td>
</tr>
<tr>
<td>Lake County</td>
<td>440.352.6191</td>
</tr>
<tr>
<td>Lorain County</td>
<td>440.366.1106</td>
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<tr>
<td>Medina County</td>
<td>330.723.9615</td>
</tr>
<tr>
<td>Summit County</td>
<td>330.762.2961</td>
</tr>
<tr>
<td>Wayne County</td>
<td>330.262.7836</td>
</tr>
</tbody>
</table>

**population served**
- refugees

**mission statement**
“MRS resettles approximately 300 refugees annually from countries including Bhutan, Iraq, Sudan, Somalia, Burma, Ethiopia, Liberia, Afghanistan, Ukraine, Burundi, Eritrea, Egypt, Democratic Republic of Congo, Central African Republic, Mauritania and Cuba. We respect the dignity of each person and provide a supportive environment where each individual and culture is celebrated. Building upon the courage and strength of these newcomers, we seek to empower them to achieve self-sufficiency and independence.”

**services offered @ center**
- pre-arrival arrangements
- reception and placement
- case management
- cultural & community orientation
- English & job readiness classes
- employment services
- immigration legal services
- activities for families and youth

**website**
http://ccdocle.org/migration-and-refugee-services

Catholic Charities – Summit County Hispanic Services Office

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Akron</td>
<td>812 Biruta Street</td>
<td>330.762.7481</td>
</tr>
</tbody>
</table>

**population served**
- Hispanics of Summit County

**statement of services**
“The Hispanic Outreach Program at Catholic Charities Community Services/Summit County assists the growing Hispanic population in Summit County and some surrounding areas. The Hispanic population learns about and has access to the various community services and in the process, the institutions involved with the clients become better educated about the cultural issues of the Hispanic people.”

**website**
http://ccdocle.org/program/hispanic-services-summit-county
## Cleveland Council on World Affairs

**Cleveland** 812 Huron Road East, Suite 620 216.781.3730

**mission statement**  
“Our mission is to inspire engagement in international affairs through education, citizen diplomacy and public dialogue.”

**relevance to HDFS** guest speakers and internship opportunities

**website**  
http://www.ccwa.org/

## Esperanza

**Cleveland**  3104 W. 25th St – 4th floor  216.651.7178

**population served** Hispanic children and youth

**mission statement**  
“The mission of Esperanza is to improve the academic achievement of Hispanics in Greater Cleveland by supporting students to graduate high school and promoting post-secondary educational attainment.”

**programs offered @ center**  
- leadership clubs
- mentoring
- tutoring
- test preparation
- college info/prep
- middle school student/parent enrichment
- family engagement

**website**  
http://www.esperanzainc.org/

## Hispanic UMADAOP

**Cleveland**  3305 West 25th Street  216.459.1222

**population served** Hispanic adults, children, and youth

**mission statement**  
“To empower the Hispanic/Latino community to reduce the negative impacts of HIV/AIDS, violence, and abuse of alcohol, tobacco and other drugs through culturally sensitive, holistic prevention, education, intervention, treatment, an emphasized abstinence based program from the use of alcohol and drugs and re-entry programs. “

**programs offered @ center**  
- after-school programming
- mentoring
- HIV early intervention
- OGT tutoring / college & career counseling
- alcohol & drug prevention / education

**website**  
http://hispanicumadaop.org/
### International Institute of Akron

**Akron**  
207 E. Tallmadge Avenue  
330.376.5106

**population served** immigrants and refugees

**mission statement** “The mission of the International Institute of Akron (IIA) is to contribute to the well-being of the community by creating and implementing programs and services to assist the foreign born to integrate into our society, to promote public awareness of the value of ethnic diversity, and to encourage international communication.”

**programs offered @ center** interpreting services  
translation services  
cultural competence training (America)  
employment services  
financial empowerment  
counseling & citizenship services  
refugee health program  
refugee resettlement programs  
support and education for families with middle school students  
education (ESOL, lifeskills, Civics, workplace ready, clean and happy home)

**website** http://www.iiakron.org/

### International Services Center

**Cleveland**  
815 Superior Avenue East – Suite 100  
216.781.4560

**population served** immigrants and refugees

**mission statement** “The International Services Center of Cleveland welcomes and holistically integrates New Americans as fully engaged citizens of Northeast Ohio.”

**programs offered @ center** refugee resettlement & support  
anti-human trafficking services  
interpreter/translator services  
immigration counseling & representation education

**website** http://internationalservicescenter.org/

### MetroHealth – Asia Town Health Center

**Cleveland**  
2999 Payne Avenue, Suite 216  
216.861.4646

**population served** the residents of Asia Town

**mission statement** “to maintain and improve the health of all Cuyahoga County residents”

**services offered @ center** family planning counseling  
social work  
HIV/AIDS education and counseling  
nutrition counseling & health education

**website** http://www.metrohealth.org/asia-town
**Nueva Luz Urban Resource Center**

**Cleveland**

2226 West 89th Street

216.651.8236

**Population Served:** Hispanic adults, children, and youth

**Mission Statement:** “Nueva Luz Urban Resource Center is a faith-based organization challenging the root causes of systemic poverty among Latino and other underserved individuals through holistic and culturally competent service and community building.”

**Programs Offered @ Center:** HIV/AIDS education, outreach and case management, children and young adult activities, support, guidance, and services for fathers

**Website:** http://www.nuevaluzrc.org/

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**Organizacion Civica y Cultural Hispana Americana Inc. (OCCHA)**

**Youngstown**

3660 Shirley Rd.

330.781.1808

**Population Served:** Hispanics

**Mission Statement:** “OCCHA is a non-profit organization located in Youngstown, Ohio. OCCHA strives to improve the quality of life for Hispanics and others in our multicultural community by providing social, economic, cultural, and educational programs. OCCHA seeks to improve the overall literacy abilities and quality of life for clients so that they may fulfill their civil obligations, exercise their rights, and operate in a creative and productive manner in society.”

**Programs Offered @ Center:** technical services, after school program, computer technology lab/classes, English classes

**Website:** http://www.occhayoungstown.org/index.html

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**Refugee Services Collaborative of Greater Cleveland**

**Cleveland**

**Population Served:** Refugees

**Programs Offered by Center:** Members of the Refugee Services Collaborative of Greater Cleveland are happy to speak to community groups and organizations. We will work with you to tailor a presentation that best meets your needs.

**Website:** http://rsccleveland.org/get-involved/invite-us-to-share-with-your-group/
The Greater Cleveland Immigrant Support Network

Cleveland  216.772.6788

population served  immigrants

statement of purpose  “The Greater Cleveland Immigrant Support Network is an organization which educates about and works for equitable immigration policy and promotes inter-cultural awareness and appreciation.”

programs offered by center  language classes  immigrant rights advocacy and legal counsel

website  http://immigrantsupportnetwork.org/about/

The Centers - El Barrio Workforce Development

Cleveland  5209 Detroit Avenue  216.651.2037
Cleveland Heights  1941 South Taylor Road  216.651.2037

population served  Hispanics & refugees

statement of purpose  “At the El Barrio Workforce Development Center we focus on matching qualified candidates to companies looking for diversity in their organization. Our training and intensive case management services prepare individuals to enter the workforce ready and motivated. We work with both the individuals seeking training and employment opportunities and the employers who understand that economic development is directly linked to employment.”

services offered by center  job readiness  customer service programs
refugee employment program  ESL
case management & retention

website  http://www.thecentersohio.org/WhatWeDo/ElBarrioWorkforceDevelopment.aspx
### The Refugee Response

<table>
<thead>
<tr>
<th>Cleveland</th>
<th>101 West Prospect – Suite 1600</th>
<th>216.236.3877</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>population served</strong></td>
<td>refugees</td>
<td></td>
</tr>
<tr>
<td><strong>statement of services</strong></td>
<td>The Refugee Response (TRR) empowers refugees to become self-sufficient and contributing members of their new communities. The Refugee Response was formed to help refugees adjust to life in Northeast Ohio. We work to empower our area's growing newcomer population, particularly those here between three months and five years by providing opportunities to acquire the skills they need to succeed in their new communities.</td>
<td></td>
</tr>
<tr>
<td><strong>services offered @ center</strong></td>
<td>home tutoring (language, cultural competence, life skills)</td>
<td>agricultural education</td>
</tr>
<tr>
<td><strong>website</strong></td>
<td><a href="http://therefugeeresponse.org/">http://therefugeeresponse.org/</a></td>
<td></td>
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</tbody>
</table>

### The Spanish American Committee

<table>
<thead>
<tr>
<th>Cleveland</th>
<th>2280 Professor Ave.</th>
<th>216.698.8215</th>
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</thead>
<tbody>
<tr>
<td><strong>population served</strong></td>
<td>Hispanic children, youth, and adults</td>
<td></td>
</tr>
<tr>
<td><strong>statement of purpose</strong></td>
<td>“To continuously enhance programs and services designed to foster self-sufficiency, career readiness, and wealth creation for individuals, children, and families, with a goal of creating socioeconomic stability in the community and in the entire Northeast Ohio region.”</td>
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<tr>
<td><strong>services offered by center</strong></td>
<td>financial literacy counseling</td>
<td>home ownership/renting education</td>
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<tr>
<td></td>
<td>crisis intervention</td>
<td>strong start programming (pre &amp; post natal)</td>
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<td></td>
<td>interpretation</td>
<td>help me grow programming (development)</td>
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<td></td>
<td>employment &amp; job services</td>
<td>GED classes/training</td>
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<tr>
<td></td>
<td>tutoring</td>
<td>early childhood enrichment</td>
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<tr>
<td></td>
<td>afterschool &amp; summer programs</td>
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<tr>
<td><strong>website</strong></td>
<td><a href="http://www.spanishamerican.org/">http://www.spanishamerican.org/</a></td>
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<tr>
<td>Population served</td>
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<tr>
<td>Statement of purpose</td>
<td>“... Committed to providing culturally and linguistically appropriate services in Columbus and Cleveland offices...”</td>
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<tr>
<td>Services offered by center</td>
<td>Employment</td>
<td>Interpreter</td>
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<td></td>
<td>Health access</td>
<td>Family strengthening</td>
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<tr>
<td></td>
<td>Citizenship &amp; integration</td>
<td>ESL classes &amp; tutoring</td>
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<td></td>
<td>Empowerment &amp; life skills education</td>
<td></td>
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<tr>
<td>Website</td>
<td><a href="http://ustogether.us/">http://ustogether.us/</a></td>
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